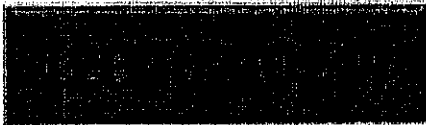




MARULENG LOCAL MUNICIPALITY

ADJUSTED SDBIP



## **TABLE OF CONTENT**

|                                       |    |
|---------------------------------------|----|
| INTRODUCTION.....                     | 1  |
| VOTES.....                            | 2  |
| LEGISLATION.....                      | 3  |
| METHODOLOGY.....                      | 4  |
| STRATEGIC INTENT.....                 | 5  |
| REVENUE AND EXPENDITURE.....          | 6  |
| CAPEX.....                            | 7  |
| ORGANISATIONAL TARGETS AND KPIs.....  | 8  |
| CAPITAL WORKS PLAN.....               | 9  |
| TECHNICAL INDICATORS DESCRIPTION..... | 10 |

## INTRODUCTION

The development, implementation and monitoring of a Service Delivery and Implementation Plan (SDBIP) is required by the Municipal Finance Management Act (MFMA).

In terms of circular 13 of National Treasury, "the SDBIP gives effect to the Integrated Development Plan (IDP) and Budget of the Municipality and will be possible if the IDP and Budget are fully aligned with each other, as required by the MFMA.

As the budget gives effects to the strategic priorities of the Municipality it is important to supplement the budget and the IDP with a management and implementation plan.

the SDBIP serves as the commitment by the Municipality, which includes the administration, council and community, whereby the intended objectives and projected

in order to ensure that desired outcomes over the long term are achieved and these are implemented by the administration over the next twelve months

The SDBIP provides the basis for measuring performance in service delivery against quarterly targets and implementing the budget based on monthly projections. Circular 13 further suggests

that the SDBIP provides the vital link between the Mayor, council (executive) and the administration, and facilitates the process for holding management accountable for its performance .

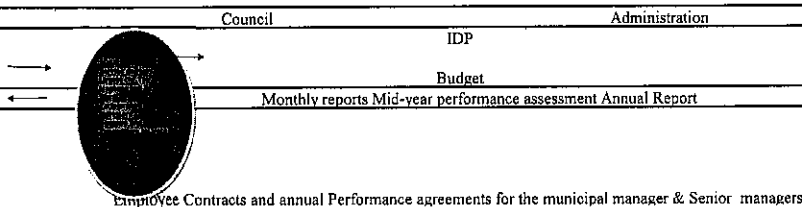
The SDBIP is a management, implementation and monitoring tool that will assist the Mayor, Councillors, Municipal Manager, Senior Managers and Community.

| Votes                                      | Objectives and Targets                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Municipal Manager Office (Vote 200)</b> | To lead, direct and manage a motivated and inspired Administration and account to the Maruleng Local Municipal Council as Accounting Officer for long term Municipal sustainability to achieve a good creditor rating within the requirements of the relevant legislation and whereas the following sections within the department, i.e. IDP & PMS, IT, Disaster Management, Communication and Internal Auditing is managed for integration, economic growth, marginalised poverty alleviation, efficient, economic and effective communication and service delivery. |
| <b>Budget and Treasury (Vote 300)</b>      | To secure sound and sustainable management of the financial affairs of Maruleng Local Municipality by managing the budget and treasury office and advising and if necessary assisting the accounting officer and other directors in their duties and delegation contained in the MFMA. Ensuring that the Maruleng Local Municipality is 100% financially viable when it comes to Cost Coverage and to manage the Grant Revenue of the municipality so that no grant funding is foregone                                                                               |
| <b>Community Services (Vote 600)</b>       | To co-ordinate Licensing & Law Enforcement, Environmental Health Services, Sports Arts and culture, Education, Libraries, Safety and security, Environmental and Waste management, Health and Social development programmes and special programmes                                                                                                                                                                                                                                                                                                                    |
| <b>Technical Services (500)</b>            | To ensure that the service delivery requirements for roads are met and maintenance of water, sewerage and electricity are conducted for access to basic services as well as no less than an average of 100% MIG expenditure                                                                                                                                                                                                                                                                                                                                           |
| <b>SPED (VOTE 400)</b>                     | To direct the Maruleng Local Municipality's resources for advanced economic development and investment growth through appropriate town and infrastructure planning in order that an environment is created whereby all residents will have a sustainable income.                                                                                                                                                                                                                                                                                                      |
| <b>Corporate Services (Vote 010 )</b>      | To ensure efficient and effective operation of council services, human resources and management, legal services and the provision of high quality customer orientated administrative systems. Ensuring 100% compliance to the Skills Development Plan                                                                                                                                                                                                                                                                                                                 |

## 1. INTRODUCTION

The Service Delivery and Budget Implementation Plan (SDBIP) seeks to promote municipal accountability and transparency and is an important instrument for service delivery and budgetary monitoring and evaluation. The SDBIP is a partnership contract between the administration, council and community which expresses the goals and objectives, set by the council as quantifiable outcomes that can be implemented by the administration over the next 12 months.

Diagram 1  
SDBIP "contract"



## 2. LEGISLATION (Adjusted SDBIP)

This Adjusted SDBIP was done as the results of Adjustmnt budget which was done in terms of Section 28 of the MFMA, Act 56 of 2003. The Adjusted SDBIP was developed in terms of Section 54 (1) (c), which focuses on the following:

- (a) Projections for each month of:
  - Revenue to be collected, by source, and
  - Operational and capital expenditure, by vote;
- (b) Service delivery targets and performance indicators for each quarter.

In terms of National Treasury Circular No. 13 the SDBIP must provide a picture of service delivery areas, budget allocations and enable monitoring and evaluation. It specifically requires the SDBIP to include;

- Monthly projections of revenue to be collected for each source;
- Monthly projections of expenditure (operating and capital) and revenue for each vote
- Quarterly projections of service delivery targets and performance indicators for each vote;
- Information for expenditure and delivery; and
- Detailed capital works plan

In terms of Sections 69 (3) (a) and (b) of the MFMA the accounting officer of a municipality must submit to the Mayor within 14 days after the approval an annual budget, a draft SDBIP for the budget year and drafts of the annual performance plans as required in terms of Section 57 (1) (b) of the Municipal Systems Act (MSA) for the municipal manager and all senior managers. Furthermore, according to Section 53 (1) (c) (ii) and (iii) of the MFMA, the Mayor is expected to approve the SDBIP within 28 days after the approval of the budget.

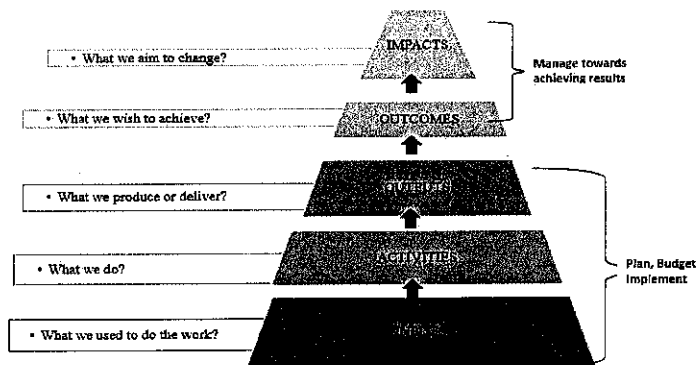
The Maruleng Local Municipality's 2020/2021 Medium- term Budget and Integrated Development Plan (IDP) have been approved by Council on 28 May 2020 in terms of the MFMA and the MSA respectively. The process leading to the draft Budget, IDP and business plans, which have an important bearing on the finalizations of the SDBIP, includes the following elements:

Departmental business plans/departmental SDBIPs. These departmental SDBIPs provide the details plans and targets according to which the department's performance will be monitored. The departmental SDBIPs contain performance plans of senior managers. The performance plans were formulated in terms of the IDP sector plans and the operational mandates relevant to each department. The performance plans forms the basis for the signing of the annual performance agreements of the Municipal Manager and Senior Managers. The SDBIP represents the key performance targets as captured across core departments.

## Methodology and Content

The development of the SDBIP was influenced by the Priorities, Strategic Objectives, Programme Objectives and Strategies contained in the IDP ensuring progress towards the achievement thereof. The SDBIP of Maruleng Local Municipality (MLM) is aligned to the Key Performance Areas (KPAs) Spatial Rationale as another KPA to be focused upon.

The methodology followed by MLM in the development of the SDBIP is line with National Treasury Framework contained in the Framework for Managing Programme Performance Information.



## 1. STRATEGIC INTENT

The strategic vision of the organization sets the long term goal the Municipality wants to achieve. Maruleng Local Municipality's vision is one that "wishes" for access of basic services for to all, where a strong economy exists. The vision is:

To be the powerhouse of socio-economic development through sustainable and integrated agriculture and tourism  
The Mission of the Municipality speaks about the existence or reason for being of Maruleng Municipality and how  
Slogan " **WILDLIFE HAVEN**

The Municipality has developed a comprehensive strategy on how it would be able to measure progress the attainment thereof. The strategy consists of strategic objectives identified and then arranged on the different Balance Scorecard perspective for a Strategy Map. The Strategy Map is shown on the page below:

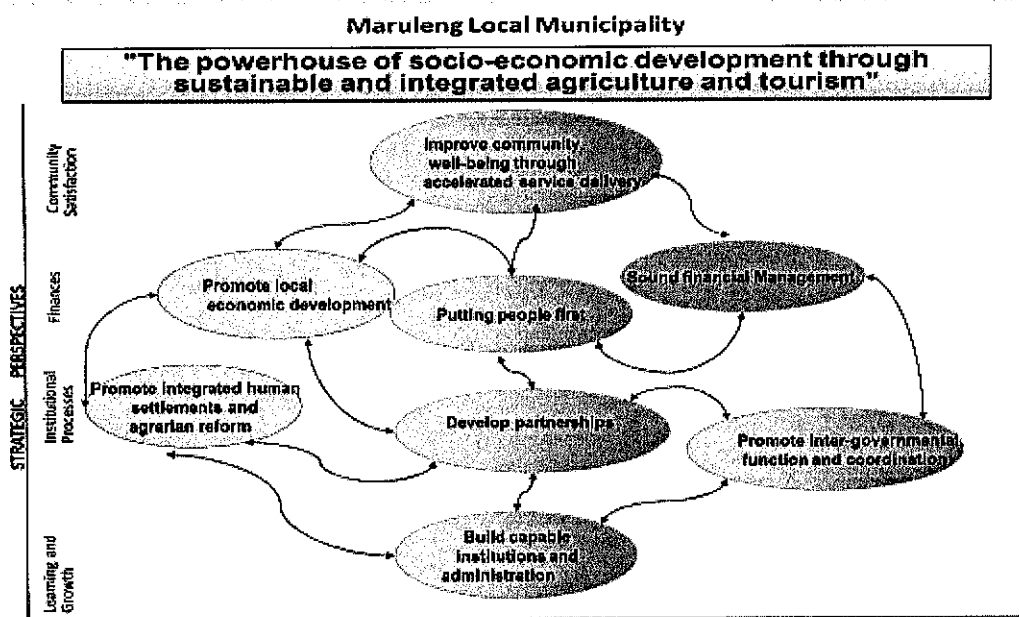
### VALUES

Value for money  
Professionalism  
Honesty  
Accessible  
Transparency  
Accountability

### STRATEGIC OBJECTIVES

1. Improve Community Well-Being Through Accelerated Service Delivery
2. Promote Local Economic Development
3. Putting People First
4. Sound Financial Management
5. Promote Integrated Human Settlements and Agrarian Reform
6. Develop Partnerships
7. Promote Inter-governmental Function and Coordination
8. Build Capable Institutions and Administration

### STRATEGIC OBJECTIVES IN A STRATEGY MAP



LIM335 Manuleng - Supporting Table SB14 Adjustments Budget - monthly revenue and expenditure -

| Description                                                                                                                                                                                                                                                                                                 | Ref | Budget Year 2020/21 |               |               |               |               |               |                 |                 |                 |                 |                 |                 | Medium Term Revenue and Expenditure Framework |                        |                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|---------------------|---------------|---------------|---------------|---------------|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------------------------------------|------------------------|------------------------|
|                                                                                                                                                                                                                                                                                                             |     | July                | August        | Sept.         | October       | November      | December      | January         | February        | March           | April           | May             | June            | Budget Year 2020/21                           | Budget Year +1 2021/22 | Budget Year +2 2022/23 |
|                                                                                                                                                                                                                                                                                                             |     | Outcome             | Outcome       | Outcome       | Outcome       | Outcome       | Outcome       | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget                               | Adjusted Budget        | Adjusted Budget        |
| <b>R thousands</b>                                                                                                                                                                                                                                                                                          |     |                     |               |               |               |               |               |                 |                 |                 |                 |                 |                 |                                               |                        |                        |
| <b>Revenue By Source</b>                                                                                                                                                                                                                                                                                    |     |                     |               |               |               |               |               |                 |                 |                 |                 |                 |                 |                                               |                        |                        |
| Property rates                                                                                                                                                                                                                                                                                              |     | 5 987               | 8 481         | 9 479         | 9 978         | 8 980         | 6 985         | 5 801           | 8 217           | 9 184           | 9 668           | 8 701           | 6 767           | 98 229                                        | 105 998                | 113 124                |
| Service charges - electricity revenue                                                                                                                                                                                                                                                                       |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| Service charges - water revenue                                                                                                                                                                                                                                                                             |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| Service charges - sanitation revenue                                                                                                                                                                                                                                                                        |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| Service charges - refuse revenue                                                                                                                                                                                                                                                                            |     | 272                 | 386           | 431           | 454           | 409           | 318           | 213             | 302             | 338             | 355             | 320             | 249             | 4 047                                         | 4 096                  | 4 285                  |
| Rental of facilities and equipment                                                                                                                                                                                                                                                                          |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| Interest earned - external investments                                                                                                                                                                                                                                                                      |     | 264                 | 375           | 419           | 441           | 397           | 308           | 714             | 1 011           | 1 130           | 1 190           | 76              | 71              | 408                                           | 427                    | 447                    |
| Interest earned - outstanding debtors                                                                                                                                                                                                                                                                       |     | 768                 | 1 089         | 1 217         | 1 281         | 1 153         | 897           | 209             | 297             | 332             | 349             | 314             | 7 852           | 15 758                                        | 16 483                 | 17 241                 |
| Dividends received                                                                                                                                                                                                                                                                                          |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| Fines, penalties and forfeits                                                                                                                                                                                                                                                                               |     | 7                   | 10            | 11            | 12            | 11            | 8             | 7               | 10              | 11              | 12              | 11              | 306             | 416                                           | 435                    | 455                    |
| Licences and permits                                                                                                                                                                                                                                                                                        |     | 170                 | 241           | 269           | 284           | 255           | 198           | 174             | 246             | 275             | 290             | 261             | 203             | 2 867                                         | 2 999                  | 3 137                  |
| Agency services                                                                                                                                                                                                                                                                                             |     | 944                 | 1 337         | 1 484         | 1 573         | 1 416         | 1 101         | -               | -               | -               | -               | -               | (7 866)         | -                                             | 11 759                 | 12 300                 |
| Transfers and subsidies                                                                                                                                                                                                                                                                                     |     | 15 358              | 21 757        | 24 317        | 25 597        | 23 037        | 17 918        | 4 129           | 5 849           | 6 537           | 6 881           | 6 193           | 4 817           | 162 391                                       | 145 559                | 154 270                |
| Other revenue                                                                                                                                                                                                                                                                                               |     | 186                 | 263           | 294           | 310           | 279           | 217           | 1 862           | 2 638           | 2 948           | 3 103           | 2 793           | 2 172           | 17 064                                        | 3 228                  | 3 377                  |
| Gains                                                                                                                                                                                                                                                                                                       |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| <b>Total Revenue</b>                                                                                                                                                                                                                                                                                        |     | <b>23 958</b>       | <b>33 940</b> | <b>37 933</b> | <b>39 928</b> | <b>35 936</b> | <b>27 951</b> | <b>13 174</b>   | <b>18 637</b>   | <b>20 820</b>   | <b>21 910</b>   | <b>19 739</b>   | <b>15 404</b>   | <b>309 331</b>                                | <b>299 510</b>         | <b>317 553</b>         |
| <b>Expenditure By Type</b>                                                                                                                                                                                                                                                                                  |     |                     |               |               |               |               |               |                 |                 |                 |                 |                 |                 |                                               |                        |                        |
| Employee related costs                                                                                                                                                                                                                                                                                      |     | 4 395               | 6 226         | 6 959         | 7 325         | 6 592         | 5 127         | 4 845           | 6 864           | 7 671           | 8 075           | 7 257           | 5 852           | 76 989                                        | 87 418                 | 91 447                 |
| Remuneration of councillors                                                                                                                                                                                                                                                                                 |     | 667                 | 945           | 1 056         | 1 112         | 1 001         | 778           | 810             | 1 147           | 1 282           | 1 349           | 1 214           | 944             | 12 306                                        | 13 150                 | 14 071                 |
| Debt impairment                                                                                                                                                                                                                                                                                             |     | 1 504               | 2 272         | 2 539         | 2 673         | 2 406         | 1 871         | 890             | 965             | 1 047           | 995             | 942             | 733             | 18 600                                        | 14 644                 | 15 318                 |
| Depreciation & asset impairment                                                                                                                                                                                                                                                                             |     | 1 280               | 1 813         | 2 027         | 2 133         | 1 920         | 1 463         | 1 929           | 2 733           | 3 054           | 3 215           | 2 893           | 2 260           | 26 741                                        | 27 971                 | 29 257                 |
| Finance charges                                                                                                                                                                                                                                                                                             |     | 83                  | 118           | 132           | 139           | 125           | 97            | 13              | 18              | 20              | 21              | 19              | 15              | 800                                           | 837                    | 875                    |
| Bulk purchases                                                                                                                                                                                                                                                                                              |     | 30                  | 43            | 48            | 50            | 45            | 35            | 60              | 85              | 96              | 100             | 90              | 70              | 750                                           | 1 569                  | 1 641                  |
| Other materials                                                                                                                                                                                                                                                                                             |     | 314                 | 445           | 487           | 523           | 471           | 366           | 416             | 589             | 658             | 693             | 624             | 485             | 6 080                                         | 5 021                  | 5 252                  |
| Contracted services                                                                                                                                                                                                                                                                                         |     | 1 327               | 1 880         | 2 101         | 2 212         | 1 991         | 1 548         | 3 058           | 4 332           | 4 841           | 5 096           | 4 586           | 3 567           | 36 540                                        | 28 867                 | 30 195                 |
| Transfers and subsidies                                                                                                                                                                                                                                                                                     |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| Other expenditure                                                                                                                                                                                                                                                                                           |     | 2 506               | 3 550         | 3 967         | 4 176         | 3 758         | 2 923         | 3 715           | 5 263           | 5 882           | 6 192           | 5 573           | 4 334           | 51 839                                        | 56 874                 | 59 468                 |
| Losses                                                                                                                                                                                                                                                                                                      |     | -                   | -             | -             | -             | -             | -             | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |
| <b>Total Expenditure</b>                                                                                                                                                                                                                                                                                    |     | <b>12 206</b>       | <b>17 292</b> | <b>19 328</b> | <b>20 343</b> | <b>18 309</b> | <b>14 240</b> | <b>15 473</b>   | <b>21 920</b>   | <b>24 498</b>   | <b>25 788</b>   | <b>23 209</b>   | <b>20 734</b>   | <b>233 338</b>                                | <b>230 157</b>         | <b>250 459</b>         |
| <b>Surplus/(Deficit)</b>                                                                                                                                                                                                                                                                                    |     | <b>11 752</b>       | <b>16 648</b> | <b>18 607</b> | <b>19 586</b> | <b>17 627</b> | <b>13 710</b> | <b>(2 298)</b>  | <b>(3 282)</b>  | <b>(3 678)</b>  | <b>(3 877)</b>  | <b>(3 470)</b>  | <b>(5 331)</b>  | <b>75 993</b>                                 | <b>60 354</b>          | <b>67 094</b>          |
| Transfers and subsidies - capital (monetary allocations) (National / Provincial and District allocations) (National / Provincial Departmental Agencies, Households, Non-profit institutions, Private Enterprises, Public Corporations, Higher Educational Transfers and subsidies - capital (in-kind - all) |     | 93                  | 3 016         | 3 630         | 3 102         | 1 299         | 6 631         | 2 221           | 1 221           | 1 221           | 1 321           | 1 221           | 1 676           | 26 655                                        | 28 685                 | 30 170                 |
| <b>Surplus/(Deficit) after capital transfers &amp; contributions</b>                                                                                                                                                                                                                                        |     | <b>11 845</b>       | <b>19 665</b> | <b>22 237</b> | <b>22 688</b> | <b>18 927</b> | <b>20 341</b> | <b>(77)</b>     | <b>(2 061)</b>  | <b>(2 457)</b>  | <b>(2 556)</b>  | <b>(2 249)</b>  | <b>(3 654)</b>  | <b>102 648</b>                                | <b>89 039</b>          | <b>97 264</b>          |

LIM335 Mantleng - Supporting Table SB16 Adjustments Budget - monthly capital expenditure (municipal vote) -

| Description - Municipal Vote              | Ref | Budget Year 2020/21 |         |         |         |          |          |                 |                 |                 |                 |                 |                 | Medium Term Revenue and Expenditure Framework |                        |                        |  |
|-------------------------------------------|-----|---------------------|---------|---------|---------|----------|----------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------------------------------------|------------------------|------------------------|--|
|                                           |     | July                | August  | Sept    | October | November | December | January         | February        | March           | April           | May             | June            | Budget Year 2020/21                           | Budget Year +1 2021/22 | Budget Year +2 2022/23 |  |
|                                           |     | Outcome             | Outcome | Outcome | Outcome | Outcome  | Outcome  | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget | Adjusted Budget                               | Adjusted Budget        | Adjusted Budget        |  |
| R thousands                               |     |                     |         |         |         |          |          |                 |                 |                 |                 |                 |                 |                                               |                        |                        |  |
| Multi-year expenditure appropriation      | 1   |                     |         |         |         |          |          |                 |                 |                 |                 |                 |                 |                                               |                        |                        |  |
| Vote 1 - Executive and Council            |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 2 - Budget and treasury              |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 3 - Corporate Services               |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 4 - Planning and Development         |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 5 - Community and Social Services    |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 6 - Sports and Recreation            |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 7 - Waste Management                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 8 - Waste water Management           |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 9 - Roads and Transport              |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 10 - Water                           |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 11 - Public Safety                   |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 12 - Electricity Distribution        |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 13 -                                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 14 -                                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 15 -                                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Capital Multi-year expenditure sub-total  | 3   | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Single-year expenditure appropriation     |     |                     |         |         |         |          |          |                 |                 |                 |                 |                 |                 |                                               |                        |                        |  |
| Vote 1 - Executive and Council            |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 2 - Budget and treasury              |     | 243                 | 344     | 384     | 405     | 364      | 283      | 3 129           | 4 433           | 4 955           | 5 215           | 4 694           | 3 651           | 28 100                                        | 3 720                  | 6 220                  |  |
| Vote 3 - Corporate Services               |     | 52                  | 74      | 83      | 87      | 78       | 61       | 336             | 476             | 532             | 560             | 504             | 392             | 3 234                                         | 3 220                  | 1 250                  |  |
| Vote 4 - Planning and Development         |     | 1 126               | 1 595   | 1 782   | 1 876   | 1 689    | 1 313    | 1 046           | 1 482           | 1 657           | 1 744           | 1 569           | 1 221           | 18 099                                        | 1 700                  | 1 200                  |  |
| Vote 5 - Community and Social Services    |     | 45                  | 64      | 71      | 75      | 68       | 53       | 1 434           | 2 031           | 2 270           | 2 390           | 2 151           | 1 673           | 12 324                                        | 9 420                  | 1 504                  |  |
| Vote 6 - Sports and Recreation            |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 7 - Waste Management                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 8 - Waste water Management           |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 9 - Roads and Transport              |     | 7 212               | 10 216  | 11 418  | 12 019  | 10 817   | 8 414    | 5 868           | 8 314           | 9 292           | 9 781           | 8 803           | 6 846           | 109 000                                       | 113 361                | 115 717                |  |
| Vote 10 - Water                           |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 11 - Public Safety                   |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 12 - Electricity Distribution        |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 13 -                                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 14 -                                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Vote 15 -                                 |     | -                   | -       | -       | -       | -        | -        | -               | -               | -               | -               | -               | -               | -                                             | -                      | -                      |  |
| Capital single-year expenditure sub-total | 3   | 8 677               | 12 293  | 13 739  | 14 462  | 13 016   | 10 123   | 11 814          | 16 736          | 18 705          | 19 689          | 17 721          | 13 783          | 170 758                                       | 131 421                | 125 891                |  |
| Total Capital Expenditure                 | 2   | 8 677               | 12 293  | 13 739  | 14 462  | 13 016   | 10 123   | 11 814          | 16 736          | 18 705          | 19 689          | 17 721          | 13 783          | 170 758                                       | 131 421                | 125 891                |  |



|                            |                                                 |                                                                  |                |                                                                                                        |                   |                          |                             |                                                     |                                                       |                                              |                                                                  |                    |                                      |
|----------------------------|-------------------------------------------------|------------------------------------------------------------------|----------------|--------------------------------------------------------------------------------------------------------|-------------------|--------------------------|-----------------------------|-----------------------------------------------------|-------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------|--------------------|--------------------------------------|
| 500                        | To up grade a road from gravel to paved road    | Willows                                                          | ward 2         | Number of meters of Willows access road paved                                                          | 1.6km             | 4,000,000.00 (adjusted)  | 900m paved                  | 900m roadbed completed                              | 900m paving completed                                 | No Target this quarter                       | 900m commissioning                                               | Technical Services | Completion certificate               |
| 500                        | To up grade a road from gravel to paved road    | Newline Ga-Fanie access road                                     | ward 7         | Number of km of Newline Ga-Fanie access road paved                                                     | 1.5km paved road  | 12,600,000               | 1.5km                       | 1.5km road base completed                           | 1.5km road paving completed                           | 1.5km road commissioned                      | No target this quarter                                           | Technical Services | Completion Certificate               |
| 500                        | To rehabilitate a road                          | Rehabilitation of Ga-Sekororo road                               | ward 14        | Number of meters of Ga-Sekororo road rehabilitated                                                     | Designs           | 4,000,000.00 (adjusted)  | Appointment of a contractor | Advertisement                                       | No target this quarter                                | Appointment of a consultant                  | Appointment of a contractor                                      | Technical Services | Completion Certificate               |
| 500                        | To rehabilitate a road                          | Rehabilitation of Kamperpus road                                 | ward 2         | Number of km of Kamperpus road rehabilitated                                                           | 1km               | 8,500,000 (adjusted)     | 2km                         | 2km base completed                                  | 2km road surfaced                                     | completion of storm water drainage           | 2km road commissioned                                            | Technical Services | Progress reports                     |
| 500                        | To up grade a road from gravel to paved road    | Santling graveyard access road                                   | ward 5         | Number of meters of Santling graveyard access road                                                     | 400m road paved   | 8,990,000.00 (adjusted)  | 400m                        | 200m subbase completed                              | 300m road paved                                       | 400m road paved                              | 400m road commissioned                                           | Technical Services | completion certificate               |
| 500                        | To up grade a road from gravel to paved road    | Bismarck access road                                             | ward 6         | Number of meters of Bismarck access road paved                                                         | 500m paved        | 5,500,000                | 500m                        | 500m base completed                                 | 500m road surfaced                                    | 500m road commissioning                      | No target this quarter                                           | Technical Services | Completion Certificate               |
| 500                        | To up grade a road from gravel to paved road    | Calais internal street                                           | ward 13        | Number of kilometers of Calais access road paved                                                       | New               | 7,422,888.67             | 1km                         | Project advertisement and appointment of consultant | Appointment of contractor                             | 1km sub-based completed                      | 1km road paved and commissioned                                  | Technical Services | Completion Certificate               |
| 500                        | To up grade a road from gravel to tarred road   | Worcester access road                                            | ward 6         | Number of km of Worcester access road tarred(asphalt)                                                  | 1.5km             | 7,300,000.00             | 1.5km road paved            | lay-out work completed                              | 1.5km sub-base completed                              | 1.5km road surfaced                          | 1.5km road commissioned                                          | Technical Services | Completion Certificate               |
| 500                        | To up grade a road from gravel to tarred road   | Sofaya to Mahlomeleng access road                                | ward 10 and 14 | Number of km of Sofaya to Mahlomeleng access road tarred                                               | New               | 6,907,612.24             | 1km                         | Project advertisement and appointment of consultant | Appointment of contractor                             | 1km sub-based completed                      | 1km road tarred and commissioned                                 | Technical Services | Completion Certificate               |
| 500                        | To up grade a road from gravel to paved road    | Rehabilitation of Hoedspruit internal streets                    | ward 1         | Number of km of Hoedspruit internal street rehabilitated                                               | 500m              | 6,000,000                | 1.5km                       | 1.5km road base completed                           | 1.5km road rehabilitation completed                   | 1.5km road commissioned                      | No target this quarter                                           | Technical Services | Completion Certificate               |
| 500                        | Development of designs 8km road                 | Mabins cross access road                                         | ward 4         | Designs of 8km road developed                                                                          | New               | 4,500,000 (adjusted)     | Contractor appointed        | Appointment of a consultant                         | No target this quarter                                | Development of designs of 8km road completed | Development of designs of 8km road and appointment of contractor | Technical Services | Completion of detailed design report |
| 500                        | Ensure the provision of refuse removal services | Refuse removal from households to the landfill site in Worcester | All wards      | Number of households with basic waste removal/collection by 30/09/21                                   | 11,206            | 8,200,000.00 (adjusted)  | 11,206                      | 11,206                                              | 11,206                                                | 11,206                                       | 11,206                                                           | Community Services | Quarterly reports                    |
| 500                        |                                                 |                                                                  | All wards      | Number of commercial, institutional and industrial centres with access to solid waste removal services | 50 business       |                          | 50 business establishments  | 50 business establishments                          | 50 business establishments                            | 50 business establishments                   | 50 business establishments                                       | Community Services | Quarterly reports                    |
| 23 Recreational facilities |                                                 |                                                                  |                |                                                                                                        |                   |                          |                             |                                                     |                                                       |                                              |                                                                  |                    |                                      |
| 500                        | Ensure construction of Lorraine community hall  | Lorraine community hall                                          | Ward 12        | % of Lorraine community hall completed                                                                 | Designs completed | 15,000,000 (adjusted)    | 60% (brickwall completed)   | appointment of Contractor                           | 20% (foundation completed)                            | 40% (construction at window level)           | 60% (brickwall completed)                                        | Technical Services | Progress Report                      |
| 500                        | Ensure the construction of Sports Field         | Calais Sports field                                              | Ward 13        | % completion construction work of Calais Sports Field                                                  | 60% completion    | 14,319,412.14 (adjusted) | 100% completion             | 70% completion of the grand stand foundation        | 80% installation of the grand stand seating completed | 90% grandstand roofing completed             | 100% Sports field commissioning                                  | Technical Services | Completion certificates              |

|     |                                                                |                                             |                   |                                                  |                         |                     |                                   |                                         |                                     |                                     |                     |                                    |
|-----|----------------------------------------------------------------|---------------------------------------------|-------------------|--------------------------------------------------|-------------------------|---------------------|-----------------------------------|-----------------------------------------|-------------------------------------|-------------------------------------|---------------------|------------------------------------|
| 500 | Ensure that cemeteries are fenced                              | Hlonhlokw, Maseru, Sedawa, Turkey 04, Sofia | Wards 2,5,10,11   | Number of cemeteries fenced                      | 12,400,000              | 6 cemeteries fenced | Advertisement                     | Appointment of Consultant               | Appointment of Contractor           | Erecting of fencing of 6 cemeteries | Technical Services  | Completion certificates            |
| 500 | Ensure the construction of indoor sports centre                | Maseru                                      | Ward 10           | % of indoor sports centre completed              | 5,500,000.00 (adjusted) | 85% completion      | 8594g (stand seating)             | 97% (fencing) (non-west sports supreme) | 98% (concrete roof waterproofing)   | 100% (Commission)                   | Technical Services  | Completion certificates            |
| 500 | Ensure appropriate maintenance of roads and bridges            | All wards                                   | All wards         | Number of km of municipal roads maintained       | 1,550,000.00 (adjusted) | 308km               | Maintenance of 77km of 308km road | Maintenance of 77km of 308km road       | Maintenance of 77km of 308km road   | Maintenance of 77km of 308km road   | Technical Services  | Quarterly reports                  |
| 500 | Ensure appropriate maintenance of buildings                    | Institutional                               | Institutional     | Number of municipal buildings maintained         | 3                       | 13                  | 3                                 | 3                                       | 3                                   | 4                                   | Technical Services  | Quarterly reports                  |
| 500 | Ensure appropriate maintenance of machines                     | Institutional                               | Institutional     | Number of municipal machines maintained          | 1,300,000               | 3                   | 3                                 | 3                                       | 3                                   | 3                                   | Technical Services  | Quarterly reports                  |
| 500 | Ensure that municipal electrical assets are maintained         | Institutional                               | Institutional     | Number of electrical assets maintained           | 200,000                 | 30                  | 30                                | 30                                      | 30                                  | 30                                  | Technical Services  | Quarterly reports                  |
| 10  | Ensure appropriate maintenance of vehicles                     | Institutional                               | Institutional     | Number of Vehicles maintained                    | 1,200,000.00 (adjusted) | 14                  | 14                                | 14                                      | 14                                  | 14                                  | Corporate Services  | Quarterly reports                  |
| 500 | Construction of high mast lights                               | Balloon, Bochabela, Sofia & Turkey 3        | Wards 2, 4,8 & 14 | Number of high mast lights constructed           | 2,000,000               | 4                   | Advertisement                     | Appointment of a contractor             | Supply and install high mast lights | Commission of high mast lights      | Technical Services  | Completion Certificate             |
| 500 | Ensure the restoration of municipal buildings                  | Institutional                               | Institutional     | Number of municipal buildings restored           | 500,000                 | 2                   | 2                                 | No target this quarter                  | No target this quarter              | 12                                  | Technical Services  | Quarterly reports                  |
| 500 | Ensure appropriate maintenance of parks and gardens            | Institutional                               | Institutional     | Number of municipal parks and gardens maintained | 150,000                 | 6                   | 6                                 | 6                                       | 6                                   | 6                                   | Community Services  | Quarterly reports                  |
| 10  | Purchasing of municipal vehicles                               | Institutional                               | Institutional     | Number of vehicles purchased                     | 5,600,000.00 (adjusted) | 3                   | 3                                 | 3                                       | 3                                   | 3                                   | Budget and Treasury | Financial report                   |
| 10  | Purchasing and of air conditioners                             | Institutional                               | Institutional     | Number of air conditioners purchased             | 250,000                 | 5                   | 5                                 | 5                                       | 5                                   | 5                                   | Corporate Services  | Financial report                   |
| 10  | Ensure the upgrading of the existing access control equipments | Institutional                               | Institutional     | Number of access control upgraded                | 500,000                 | 3                   | 3                                 | 3                                       | 3                                   | 3                                   | Corporate Services  | Reports                            |
| 200 | To purchase IT equipments                                      | Institutional                               | Institutional     | Number of IT equipments purchased                | 500,000                 | 50                  | 50                                | 50                                      | 50                                  | 50                                  | Corporate Services  | Financial report and Delivery note |
| 200 | Ensure the soft ware is upgraded                               | Institutional                               | Institutional     | Number of Software upgraded                      | 800,000.00 (adjusted)   | 3                   | 3                                 | 3                                       | 3                                   | 3                                   | Community Services  | Financial report                   |
| 10  | To purchase office furniture                                   | Institutional                               | Institutional     | Number of Office furniture purchased             | 800,000                 | 2                   | 2                                 | 2                                       | 2                                   | 2                                   | Budget and Treasury | Financial report                   |
| 500 | Purchasing of plant and equipment (lawn mowers)                | Institutional                               | Institutional     | Number of lawn mowers purchased                  | 150,000                 | 8                   | 8                                 | 8                                       | 8                                   | 8                                   | Community Services  | Financial report                   |
| 600 | Ensure the maintenance of speed machines                       | Institutional                               | Institutional     | Number of speed machines maintained              | 80,000                  | 2                   | 2                                 | 2                                       | 2                                   | 2                                   | Community Services  | Maintenance reports                |

|                                                              |                                                                                                   |               |               |                                                                                                                   |                                  |             |                                             |                                                                    |                                             |                                                                  |                                                                  |                        |                                                            |
|--------------------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------|---------------|-------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------|---------------------------------------------|--------------------------------------------------------------------|---------------------------------------------|------------------------------------------------------------------|------------------------------------------------------------------|------------------------|------------------------------------------------------------|
| 500                                                          | Ensure appropriate maintenance of street lights                                                   | Institutional | Institutional | Number of street lights maintained                                                                                | 17                               | 500,000     | 148                                         | 37                                                                 | 37                                          | 37                                                               | 37                                                               | Technical Services     | Quarterly reports                                          |
| 10                                                           | Purchasing of office equipment                                                                    | Institutional | Institutional | Number of office equipments purchased                                                                             | 5                                | 350,000     | 5                                           | Development of specification and submission to budget and treasury | Appointment of service provider             | 5 Office equipments purchased                                    | No target this quarter                                           | Corporate Services     | Financial report                                           |
| 10                                                           | Upgrading of server room                                                                          | Institutional | Institutional | Number of Server rooms upgraded                                                                                   | 1 (Server room upgraded)         | 1,500,000   | 1 (Server room upgraded)                    | Development of specification and submission to budget              | Appointment of service provider             | 1 (Server room upgraded)                                         | No target this quarter                                           | Corporate Services     | Financial report                                           |
| <b>CPA'S LOCAL ECONOMIC DEVELOPMENT</b>                      |                                                                                                   |               |               |                                                                                                                   |                                  |             |                                             |                                                                    |                                             |                                                                  |                                                                  |                        |                                                            |
| <b>DP Strategic Objective: Promote local economic growth</b> |                                                                                                   |               |               |                                                                                                                   |                                  |             |                                             |                                                                    |                                             |                                                                  |                                                                  |                        |                                                            |
| 400                                                          | Ensure that LED programmes are supported                                                          | Institutional | Institutional | Number of LED programmes supported                                                                                | 200                              | 150,000     | 160                                         | 40                                                                 | 40                                          | 40                                                               | 40                                                               | SPED                   | Quarterly reports                                          |
| 400                                                          | Ensure the creation of jobs through Expanded Public Works Programme                               | Institutional | Institutional | Number of jobs created through EPWP (NCP)                                                                         | 150                              | 1,000,000   | 150                                         | No target this quarter                                             | No target this quarter                      | No target this quarter                                           | No target this quarter                                           | No target this quarter | Quarterly reports                                          |
| <b>KPA'S FINANCIAL VIABILITY</b>                             |                                                                                                   |               |               |                                                                                                                   |                                  |             |                                             |                                                                    |                                             |                                                                  |                                                                  |                        |                                                            |
| <b>DP Strategic Objective: Sound Financial Management</b>    |                                                                                                   |               |               |                                                                                                                   |                                  |             |                                             |                                                                    |                                             |                                                                  |                                                                  |                        |                                                            |
| 300                                                          | Ensure credible valuation roll in place by 30 June 2021                                           | Institutional | Institutional | # of supplementary taxes implemented                                                                              | 1 (2019/20 Valuation roll)       | Operational | 1                                           | No target this quarter                                             | No target this quarter                      | No target this quarter                                           | 1                                                                | SPED                   | Summary of valuations completed detail on financial system |
| 300                                                          | To enhance revenue                                                                                | Institutional | Institutional | Number of revenue enhancement strategy reviewed                                                                   | 1 (2019/20 Enhancement Strategy) | Operational | 1                                           | No target this quarter                                             | No target this quarter                      | No target this quarter                                           | 2020/21 Enhancement Revenue Strategy                             | Budget and Treasury    | 2020/21 Enhancement Revenue Strategy                       |
| 300                                                          | Ensure compliance to asset and inventory management policy (GRAP 17)                              | Institutional | Institutional | % compliance to Asset standard (GRAP 17)                                                                          | 90 % compliance                  | Operational | 100% compliance to Asset standard (GRAP 17) | 100% compliance to Asset standard (GRAP 17)                        | 100% compliance to Asset standard (GRAP 17) | 100% compliance to Asset standard (GRAP 17)                      | 100% compliance to Asset standard (GRAP 17)                      | Budget and Treasury    | Quarterly reports                                          |
| 300                                                          | Ensure compliance to asset and inventory management policy (GRAP 17)                              | Institutional | Institutional | Number of assets update schedules                                                                                 | 12                               | Operational | 12                                          | 3 Updated schedule of assets changes                               | 3 Updated schedule of assets changes        | 3 Updated schedule of assets changes and 1 final assets register | 2 Updated schedule of assets changes and 1 final assets register | Budget and Treasury    | Quarterly reports                                          |
| 300                                                          | To fully comply with supply chain Regulation and National Treasury guide on procurement processes | Institutional | Institutional | % compliance to SCM regulations                                                                                   | 90 % compliance                  | Operational | 100% compliance to SCM regulations          | 100% compliance to SCM regulations                                 | 100% compliance to SCM regulations          | 100% compliance to SCM regulations                               | 100% compliance to SCM regulations                               | Budget and Treasury    | Quarterly reports                                          |
| 300                                                          | Improved financial viability                                                                      | Institutional | Institutional | Number of compliant in-year SCM reports submitted on time to Council and Treasury                                 | 4                                | Operational | 12                                          | 3 SCM reports                                                      | 3 SCM reports                               | 3 SCM reports                                                    | 3 SCM reports                                                    | Budget and Treasury    | Quarterly reports                                          |
| 300                                                          | Improved financial viability                                                                      | Institutional | Institutional | Number of acceptable months for municipal sustainability                                                          | 14 months                        | Operational | 3 months                                    | 3 months                                                           | 3 months                                    | 3 months                                                         | 3 months                                                         | Budget and Treasury    | Financial reports                                          |
| 300                                                          | Improved financial viability                                                                      | Institutional | Institutional | % of revenue collected monthly                                                                                    | 55%                              | Operational | 80%                                         | 40%                                                                | 50%                                         | 80%                                                              | 80%                                                              | Budget and Treasury    | Financial reports                                          |
| 300                                                          | Improved financial viability                                                                      | Institutional | Institutional | % of debt coverage ratio                                                                                          | 0%                               | Operational | 0%                                          | 0%                                                                 | 0%                                          | 0%                                                               | 0%                                                               | Budget and Treasury    | Financial reports                                          |
| 300                                                          | Ensure that budget management is in line with MSCOA                                               | Institutional | Institutional | % compliance to MSCOA (uniform reporting for municipalities)                                                      | 100%                             | Operational | 100%                                        | 100%                                                               | 100%                                        | 100%                                                             | 100%                                                             | Budget and Treasury    | Progress migration reports                                 |
| 300                                                          | To ensure compliance with budget and reporting regulations                                        | Institutional | Institutional | Number of S71 reports submitted to the mayor and provincial treasury within 10 working days of start of the month | 12 MFMA reports                  | Operational | 12                                          | 3                                                                  | 3                                           | 3                                                                | 3                                                                | Budget and Treasury    | Quarterly reports                                          |
| 300                                                          | MFMA reports                                                                                      | Institutional | Institutional | Number of S52 reports submitted to Council within 30 days of the end of each quarter                              | 4 MFMA statutory reports         | Operational | 4                                           | 1                                                                  | 1                                           | 1                                                                | 1                                                                | Budget and Treasury    | Quarterly reports                                          |

| Year | Measureable Objective                              | Programme         | Location      | Ward          | KPI                                                      | Baseline / Status             | DP Strategic Objective: Build capable institution and administration | 1st Quarter Target                             | 2nd Quarter Target     | 3rd Quarter Target          | 4th Quarter Target                             | Programme Owner     | Evidence Required                        |
|------|----------------------------------------------------|-------------------|---------------|---------------|----------------------------------------------------------|-------------------------------|----------------------------------------------------------------------|------------------------------------------------|------------------------|-----------------------------|------------------------------------------------|---------------------|------------------------------------------|
| 2019 | Ensure improved audit opinion                      | External Auditing | Institutional | Institutional | Number of improved audit opinion                         | 1 (Unqualified audit opinion) | 5,000,000                                                            | No target this quarter                         | No target this quarter | (Unqualified audit opinion) | No target this quarter                         | Municipal Manager   | A-G Auditing Action Plan progress report |
| 2020 | Ensure improved audit opinion                      |                   | Institutional | Institutional | % compliance to AG Audit Action Plan (external auditing) | 100%                          | Operational                                                          | 100%                                           | 25%                    | 50%                         | 75%                                            | Municipal Manager   | A-G Auditing Action Plan progress report |
| 2020 | To improve municipal internal controls and systems |                   | Institutional | Institutional | Submit AG Action Plan to Council by 31 January           | 90%                           |                                                                      | Submit AG Action Plan to Council by 31 January | No target this quarter | No target for this quarter  | Submit AG Action Plan to Council by 31 January | Budget and Treasury | A-G Auditing Action Plan                 |
|      |                                                    |                   | Institutional | Institutional | % of A-G queries resolved                                | 50%                           | Operational                                                          | 100%                                           | 25%                    | 75%                         | 100%                                           | Budget and Treasury | Implementation reports                   |

|                                                             |                                                       |                              |               |               |                                                                           |                              |             |                    |                         |                        |                        |                        |                        |                        |                        |                        |                    |                                |
|-------------------------------------------------------------|-------------------------------------------------------|------------------------------|---------------|---------------|---------------------------------------------------------------------------|------------------------------|-------------|--------------------|-------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|--------------------|--------------------------------|
| 200                                                         | To promote good governance                            | Internal auditing            | Institutional | Institutional | Number of quarterly internal audit reports with recommendations generated | 4                            | 800,000     | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Municipal Manager  | Council resolution and reports |
|                                                             |                                                       |                              | Institutional | Institutional | Number of Risk Based Internal Audit Plan approved                         | 1                            | Operational | 1                  | No target this quarter  | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | Municipal Manager  | Quarterly reports              |
|                                                             |                                                       |                              | Institutional | Institutional | % of Audit and Performance Committee resolutions implemented              | 100%                         | Operational | 100%               | 100%                    | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | Municipal Manager  | APC Resolution Register        |
|                                                             |                                                       |                              | Institutional | Institutional | Number of FMS audits conducted                                            | 4                            | Operational | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Municipal Manager  | Quarterly reports              |
| 200                                                         | To promote good governance                            | Audit Committee              | Institutional | Institutional | Number of audit committee meetings held                                   | 4                            | 1,200,000   | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Municipal Manager  | Quarterly reports              |
| 200                                                         | To minimize corrupt activities                        | Fraud and corruption         | Institutional | Institutional | Number of fraud and corruption cases investigated                         | 0                            | Operational | All reported cases | All reported cases      | All reported cases     | All reported cases     | All reported cases     | All reported cases     | All reported cases     | All reported cases     | All reported cases     | Municipal Manager  | Quarterly reports              |
| 200                                                         | To promote good governance                            | Risk Management              | Institutional | Institutional | Number of Annual review of strategic risks plan                           | 1 (Risk Based Internal Plan) | Operational | 1                  | Strategic Risk reviewed | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | Municipal Manager  | Council resolution and reports |
| 200                                                         | To promote good governance                            | Risk Management              | Institutional | Institutional | % implementation of identified risks mitigations                          | 100%                         | Operational | 100%               | 100%                    | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | Municipal Manager  | Council resolution and reports |
| 200                                                         | Conducting of risk assessments                        | Risk Assessment              | Institutional | Institutional | Number of risk assessments conducted                                      | 1                            | Operational | 2                  | No target this quarter  | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | No target this quarter | Municipal Manager  | Quarterly reports              |
| 200                                                         | To promote good governance                            | Risk Management              | Institutional | Institutional | Number of Institutional Risk Management Committee meetings held           | 4                            | Operational | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Municipal Manager  | Quarterly reports              |
| 2023 Council and Community Strategic Planning Periods (1st) |                                                       |                              |               |               |                                                                           |                              |             |                    |                         |                        |                        |                        |                        |                        |                        |                        |                    |                                |
| 200                                                         | To promote good governance                            | MPAC                         | Institutional | Institutional | % of MPAC resolutions implemented                                         | 100%                         | Operational | 100%               | 100%                    | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | 100%                   | Corporate Services | MPAC Resolutions register      |
|                                                             |                                                       |                              | Institutional | Institutional | Number of MPAC meetings held                                              | 5                            | 250,000     | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Corporate Services | Quarterly reports              |
| 10                                                          | Ensure effective and efficient functioning of Council | Council function and support | Institutional | Institutional | Number of council sitting supported                                       | 8                            | Operational | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Corporate Services | Quarterly reports              |
|                                                             |                                                       |                              | Institutional | Institutional | Number of schedule Executive committees meetings held                     | 7                            | Operational | 12                 | 3                       | 3                      | 3                      | 3                      | 3                      | 3                      | 3                      | 3                      | Corporate Services | Quarterly reports              |
|                                                             |                                                       |                              | Institutional | Institutional | Number of schedule portfolio committees meetings held                     | 16                           | Operational | 16                 | 4                       | 4                      | 4                      | 4                      | 4                      | 4                      | 4                      | 4                      | Corporate Services | Quarterly reports              |
| 2023 Strategic Objectives Planning Periods (1st)            |                                                       |                              |               |               |                                                                           |                              |             |                    |                         |                        |                        |                        |                        |                        |                        |                        |                    |                                |
| Public Participation                                        |                                                       |                              |               |               |                                                                           |                              |             |                    |                         |                        |                        |                        |                        |                        |                        |                        |                    |                                |
| 200                                                         | To promote community participation and accountability | Public Participation         | Institutional | Institutional | Number of public participation meetings (mibcos) held                     | 12                           | 650,000     | 4                  | 1                       | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | 1                      | Corporate Services | Quarterly reports              |
|                                                             |                                                       |                              | Institutional | Institutional | Number of community feedback meetings held                                | 48                           | Operational | 56 (4 per ward)    | 14                      | 14                     | 14                     | 14                     | 14                     | 14                     | 14                     | 14                     | Corporate Services | Quarterly reports              |

| 2020                                                                                                                                                                                                                                                                                                                                                                                                                                        | To promote accountability                                                                                  | Complaints Management                               | Institutional | Institutional | Institutional | % of complaints resolved                                                                        | 100%                                             | Operational             | 100%                                                     | 100%                            | 100%                           | 100%                           | 100%                           | Corporate Services | Complaints Management Register         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------|---------------|---------------|-------------------------------------------------------------------------------------------------|--------------------------------------------------|-------------------------|----------------------------------------------------------|---------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------|----------------------------------------|
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Ensure effective and efficient functioning of ward committees                                              | Ward committees support                             | Institutional | Institutional | Institutional | Number of functional ward committees                                                            | 14                                               | 3,100,000.00 (adjusted) | 14                                                       | 14                              | 14                             | 14                             | 14                             | Corporate Services | Quarterly reports                      |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Ensure effective and efficient functioning of ward committees                                              | Ward committees support                             | Institutional | Institutional | Institutional | Number of monthly ward committees reports submitted                                             | 148                                              | operational             | 148                                                      | 42                              | 42                             | 42                             | 42                             | Corporate Services | Quarterly reports                      |
| 200                                                                                                                                                                                                                                                                                                                                                                                                                                         | Ensure effective and efficient communication                                                               | Communication                                       | Institutional | Institutional | Institutional | Communication strategy reviewed and implemented annually                                        | 2018/19 Communication Strategy                   | 60,000                  | Communication strategy reviewed and implemented annually | Communication strategy reviewed | Implementation of the Strategy | Implementation of the Strategy | Implementation of the Strategy | Municipal Manager  | Council Resolution & quarterly reports |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Provide requisite support to needy learners                                                                | Moyaal bursary fund                                 | Institutional | Institutional | Institutional | Number of learners supported                                                                    | 4                                                | 650,000                 | 4                                                        | 4                               | 4                              | 4                              | 4                              | Corporate Services | Quarterly reports                      |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Ensure that traditional leaders receive allowance for attending council meetings                           | Traditional Leaders allowance                       | Institutional | Institutional | Institutional | Number of traditional leaders receiving allowance for attending council meetings and activities | 4                                                | 12,000                  | 4                                                        | 4                               | 4                              | 4                              | 4                              | Corporate Services | Financial report                       |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Mentor and oversee implementation of daily Licensing                                                       | Licensing and Administration                        | Institutional | Institutional | Institutional | % monitoring of daily licensing                                                                 | New                                              | OPEX                    | 100%                                                     | 100%                            | 100%                           | 100%                           | 100%                           | Community Services | Quarterly reports                      |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Monitor compliance to Traffic and law enforcement regulation                                               | Traffic and law enforcement regulation              | Institutional | Institutional | Institutional | % compliance to traffic and law enforcement regulation                                          | New                                              | OPEX                    | 100%                                                     | 100%                            | 100%                           | 100%                           | 100%                           | Community Services | Quarterly reports                      |
| 10                                                                                                                                                                                                                                                                                                                                                                                                                                          | Ensure that Thusing services delivered are fully operational and effective                                 | Thusing Center services                             | Institutional | Institutional | Institutional | % effectiveness of services provided at thusing service center                                  | New                                              | OPEX                    | 100%                                                     | 100%                            | 100%                           | 100%                           | 100%                           | Community Services | Quarterly reports                      |
| 200                                                                                                                                                                                                                                                                                                                                                                                                                                         | Ensure that DRM strategic planning session is held in order                                                | Disaster Risk Management strategic planning session | Institutional | Institutional | Institutional | Number disaster risks management strategic planning session held                                | 0                                                |                         | 1                                                        | No target this quarter          | No target this quarter         | No target this quarter         | No target this quarter         | Community Services | Quarterly reports                      |
| 200                                                                                                                                                                                                                                                                                                                                                                                                                                         | Ensure that DRM strategic planning session is held in order to appropriate response                        | Disaster Risk Management strategic planning session | Institutional | Institutional | Institutional | Number of Disaster Risk Management Plan reviewed                                                | 2018/19 DRM Plan                                 |                         | 1                                                        | No target this quarter          | No target this quarter         | No target this quarter         | No target this quarter         | Community Services | Reviewed DRM Plan                      |
| 200                                                                                                                                                                                                                                                                                                                                                                                                                                         | Ensure that DRM strategic planning session is held in order to appropriate response to disaster management | Disaster Risk Management awareness campaigns        | Institutional | Institutional | Institutional | Number disaster risks management awareness campaigns held                                       | 12                                               | 500,000                 | 4                                                        | 1                               | 1                              | 1                              | 1                              | Community Services | Quarterly reports                      |
| <b>ROX 6 MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT</b><br><b>Vote No. 1</b><br><b>Measurable Objective</b><br><b>Programme</b><br><b>Location</b><br><b>Ward</b><br><b>KPI</b><br><b>Baseline / Status</b><br><b>Budget</b><br><b>Annual Target</b><br><b>1st Quarter Target</b><br><b>2nd Quarter Target</b><br><b>3rd Quarter Target</b><br><b>4th Quarter Target</b><br><b>Programme Owner</b><br><b>Evidence Required</b> |                                                                                                            |                                                     |               |               |               |                                                                                                 |                                                  |                         |                                                          |                                 |                                |                                |                                |                    |                                        |
| <b>ROX 6 Strategic Objective: Build capable institution and administration</b><br><b>6.1 IDP</b>                                                                                                                                                                                                                                                                                                                                            |                                                                                                            |                                                     |               |               |               |                                                                                                 |                                                  |                         |                                                          |                                 |                                |                                |                                |                    |                                        |
| 200                                                                                                                                                                                                                                                                                                                                                                                                                                         | Ensure that IDP/Budget are done within the legislated framework                                            | IDP Review                                          | Institutional | Institutional | Institutional | IDP/Budget adopted by Council by 29 May                                                         | IDP/Budget adopted by Council on the 29 May 2020 | 200 000 (adjusted)      | Adopted by Council by 29 May 2021                        | Process plan                    | Analysis, Strategy phase       | Draft IDP/Budget               | Final IDP/Budget               | Municipal Manager  | Council resolution                     |
| 200                                                                                                                                                                                                                                                                                                                                                                                                                                         | To ensure that IDP strategies are reviewed                                                                 | IDP/AMS strategic planning session                  | Institutional | Institutional | Institutional | Number of strategic planning session held                                                       | 1                                                | 120 000 (adjusted)      | 1                                                        | No target this quarter          | 1 Session                      | No target this quarter         | No target this quarter         | Municipal Manager  | Report                                 |

| 3.2 PERFORMANCE MANAGEMENT                                                     |                                                                                                                                                 |                                                                                |               |               |                                                                                                                                    |         |             |                                     |                                  |                                                    |                    |                               |
|--------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------|---------------|------------------------------------------------------------------------------------------------------------------------------------|---------|-------------|-------------------------------------|----------------------------------|----------------------------------------------------|--------------------|-------------------------------|
| 200                                                                            | Sustain management of performance for Section 54 & 56 Managers                                                                                  | PMS                                                                            | Institutional | Institutional | Number of senior managers (section 54 and 56) with signed performance agreements within prescribed timeframe                       | 3       | Operational | 5                                   | 6                                | 6                                                  | Municipal Manager  | Signed Performance Agreements |
| 200                                                                            | Sustain management of performance for Section 54 & 56 Managers                                                                                  |                                                                                | Institutional | Institutional | Number of formal assessments conducted (S54 & 56)                                                                                  | 0       | Operational | 2                                   | No target this quarter           | 1 (mid-year for 2018/19)                           | Municipal Manager  | Assessment reports            |
| 200                                                                            | Sustain management of performance for other officials other than Section 54 & 56                                                                |                                                                                | Institutional | Institutional | Number of other officials other than S 57 managers formally assessed                                                               | 0       | Operational | 170                                 | 170 official (Annual assessment) | 170 official (mid-year assessment)                 | Corporate Services | Assessment reports            |
| 200                                                                            | Promote institutional accountability and compliance to PMS framework                                                                            |                                                                                | Institutional | Institutional | Number of in-year performance management reports submitted to Council                                                              | 4       | Operational | 4                                   | 1                                | 1                                                  | Municipal Manager  | Quarterly reports             |
| 200                                                                            | Promote institutional accountability and compliance to PMS framework                                                                            |                                                                                | Institutional | Institutional | Number of Annual and oversight reports adopted within stipulated timeframes                                                        | 1       | Operational | 1                                   | Draft annual performance report  | Annual and oversight reports adopted by March 2021 | Municipal Manager  | Council Resolution            |
| 3.3 Strategic Objective: Build capable institution and administration          |                                                                                                                                                 |                                                                                |               |               |                                                                                                                                    |         |             |                                     |                                  |                                                    |                    |                               |
| 3.3 Skills Development and Employment Equity                                   |                                                                                                                                                 |                                                                                |               |               |                                                                                                                                    |         |             |                                     |                                  |                                                    |                    |                               |
| 10                                                                             | Ensure capacitated work force                                                                                                                   | Skills Development                                                             | Institutional | Institutional | Number of employees and councillors capacitated in terms of Workplace Skills plan                                                  | 76      | 2,500,000   | 70                                  | 20                               | 20                                                 | Corporate Services | Training reports              |
| 10                                                                             | Ensure that municipalities appoint people with the necessary skills that will                                                                   | Workplace skills plan (Technical skills)                                       | Institutional | Institutional | Number of municipal personnel with technical skills/capacity (technicians and engineers)                                           | 3       | Operational | 2 (Senior technician & PMU Manager) | No target this quarter           | No target this quarter                             | Corporate Services | Quarterly reports             |
| 10                                                                             | Strengthen the effectiveness and efficiency of municipal minimum competency requirements (financial management)                                 | Workplace skills plan (Minimum competency requirements) (financial management) | Institutional | Institutional | Number of municipal personnel with financial minimum competency requirements                                                       | 7       | Operational | 9                                   | No target this quarter           | No target this quarter                             | Corporate Services | Quarterly reports             |
| 10                                                                             | Ensure that people from equity target are appointed in the three highest levels of the municipal management                                     | Employment Equity Plan                                                         | Institutional | Institutional | Number of staff complement with disability                                                                                         | 5       | Operational | 5                                   | 5                                | 5                                                  | Corporate Services | EE reports                    |
| 10                                                                             | Ensure that people from equity target are appointed in the three highest levels of the municipal management in compliance with the approved EEP | Employment Equity Plan (NRF)                                                   | Institutional | Institutional | Number of people from employment equity target group employed in the three highest levels of the municipality (National Indicator) | 3       | Operational | 2                                   | No target this quarter           | 2                                                  | Corporate Services | EE reports                    |
| 3.4 Strategic Objective: Build capable institution and administration          |                                                                                                                                                 |                                                                                |               |               |                                                                                                                                    |         |             |                                     |                                  |                                                    |                    |                               |
| 3.4 Human Resource Management, Legal Services & Occupational Health and Safety |                                                                                                                                                 |                                                                                |               |               |                                                                                                                                    |         |             |                                     |                                  |                                                    |                    |                               |
| 10                                                                             | Ensure capacitated work force                                                                                                                   | Workplace skills plan                                                          | Institutional | Institutional | Amount actual spent (1 % of the salary budget of municipality) on implementing workplace skills plan (National Indicator)          | 479,988 | 2,500,000   | 2,500,000                           | 625,000                          | 625,000                                            | Corporate Services | Financial report              |

|                                                                       |                                                                        |                                         |               |               |                                                                            |                                  |                          |      |                        |                        |                        |      |                    |                                   |
|-----------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------|---------------|---------------|----------------------------------------------------------------------------|----------------------------------|--------------------------|------|------------------------|------------------------|------------------------|------|--------------------|-----------------------------------|
| 10                                                                    | Maximize efficiency of payroll management                              | Payroll management                      | Institutional | Institutional | % accuracy on payroll information                                          | Payroll system in place          | 94,519,634.14 (adjusted) | 100% | 100%                   | 100%                   | 100%                   | 100% | Corporate Services | Payroll report                    |
| 10                                                                    | Ensure compliance of overtime regulation                               | HR Management (Overtime management)     | Institutional | Institutional | % compliance to overtime regulation                                        | 100%                             | 2,650,000.00 (adjusted)  | 100% | 100%                   | 100%                   | 100%                   | 100% | Corporate Services | Overtime report                   |
| 10                                                                    | Provide requisite legal support                                        | Legal Services                          | Institutional | Institutional | Number of labour grievances resulting in law suit against the municipality | 0                                | 2,500,000 (adjusted)     | 0    | 0                      | 0                      | 0                      | 0    | Municipal Manager  | Report                            |
| 10                                                                    | Ensure that the municipality has SLA with all service providers        | Legal Services                          | Institutional | Institutional | Number of service providers with signed Service Level Agreement            | 20                               |                          | 25   | 5                      | 5                      | 10                     | 10   | Municipal Manager  | Quarterly reports                 |
| 10                                                                    | Ensure sound labour practice                                           | Labour Forum                            | Institutional | Institutional | Number of Local Forum Meetings held                                        | 4                                | OPEX                     | 4    | 1                      | 1                      | 1                      | 1    | Corporate Services | Quarterly reports                 |
| 10                                                                    | Ensure safe and healthy working environment                            | OHS                                     | Institutional | Institutional | Number of in-year compliance reports on OHS generated                      | 4                                | 250,000                  | 4    | 1                      | 1                      | 1                      | 1    | Corporate Services | Quarterly reports                 |
| 10                                                                    | Ensure compliance to covid-19 management regulations                   | COVID-19 Pandemic                       | Institutional | Institutional | % compliance to covid-19 management regulations                            | New                              | OPEX                     | 100% | 100%                   | 100%                   | 100%                   | 100% | Corporate Services | Quarterly reports                 |
| IDP Strategic Objective: Build capable institution and administration |                                                                        |                                         |               |               |                                                                            |                                  |                          |      |                        |                        |                        |      |                    |                                   |
| 6.1 Policies and By-Laws                                              |                                                                        |                                         |               |               |                                                                            |                                  |                          |      |                        |                        |                        |      |                    |                                   |
| 10                                                                    | To ensure implementation of law-enforcement                            | Policy development, by-laws and reviews | Institutional | Institutional | Number of by-laws developed/reviewed                                       | 2 (rates & building regulations) | Operational              | 2    | No target this quarter | No target this quarter | No target this quarter | 2    | Corporate Services | Policy and by-law register        |
|                                                                       |                                                                        |                                         | Institutional | Institutional | Number of by-laws promulgated                                              | 1                                | Operational              | 1    | No target this quarter | No target this quarter | No target this quarter | 1    | Corporate Services | Policy and by-law register        |
|                                                                       | To ensure that policy workshop is held                                 | Policy workshop                         | Institutional | Institutional | Number of policy workshops held                                            | 1                                | 300,000                  | 1    | No target this quarter | No target this quarter | No target this quarter | 1    | Corporate Services | Invitations & attendance register |
|                                                                       | Providing and improving compliance to municipal regulatory environment | Policies                                | Institutional | Institutional | Number of policies developed/reviewed                                      | 57                               | Operational              | 57   | No target this quarter | No target this quarter | No target this quarter | 57   | Corporate Services | Policy and by-law register        |

| Performance Indicators and Targets for the following Key Performance Areas                                                                                                       |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|------------------------|---------------------------------------------------------------------------|------------------------------|-------------|------------------------------------------------|------------------------|------------------------------|------------------------------------------------|------------------------|--------------------------|------------------------------------------|--|
| 1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal Transformation |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
| Organisational Scorecard                                                                                                                                                         |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
| Vote No                                                                                                                                                                          | Measurable Objective                               | Programme              | KPI                                                                       | Baseline / Status            | Budget      | Annual Target                                  | 1st Quarter Target     | 2nd Quarter Target           | 3rd Quarter Target                             | 4th Quarter Target     | Programme Owner          | Evidence Required                        |  |
| KPA 4 FINANCIAL VIABILITY                                                                                                                                                        |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
| IDP Strategic Objective: Sound Financial Management                                                                                                                              |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
| Vote No                                                                                                                                                                          | Measurable Objective                               | Programme              | KPI                                                                       | Baseline / Status            | Budget      | Annual Target                                  | 1st Quarter Target     | 2nd Quarter Target           | 3rd Quarter Target                             | 4th Quarter Target     | Programme Owner          | Evidence Required                        |  |
| 200                                                                                                                                                                              | Ensure expenditure as per budget                   | Expenditure Management | Actual Department budget spent                                            |                              |             |                                                |                        |                              |                                                |                        | Municipal Manager        | Financial Report                         |  |
| KPA 5 GOOD GOVERNANCE AND PUBLIC PARTICIPATION                                                                                                                                   |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
| IDP Strategic Objective: Build Capable Institution and administration                                                                                                            |                                                    |                        |                                                                           |                              |             |                                                |                        |                              |                                                |                        |                          |                                          |  |
| Vote No                                                                                                                                                                          | Measurable Objective                               | Programme              | KPI                                                                       | Baseline / Status            | Budget      | Annual Target                                  | 1st Quarter Target     | 2nd Quarter Target           | 3rd Quarter Target                             | 4th Quarter Target     | Programme Owner          | Evidence Required                        |  |
| 200                                                                                                                                                                              | Ensure improved audit opinion                      | External Auditing      | Number of improved audit opinion                                          | 1(Unqualified audit opinion) | 5,000,000   | 1(Unqualified audit opinion)                   | No target this quarter | 1(Unqualified audit opinion) | No target this quarter                         | No target this quarter | Municipal Manager        | A-G Auditing Action Plan progress report |  |
| 200                                                                                                                                                                              | Ensure improved audit opinion                      |                        | % compliance to AG Audit Action Plan (external auditing)                  | 100%                         | Operational | 100%                                           | 100%                   | 25%                          | 50%                                            | 75%                    | Municipal Manager        | A-G Auditing Action Plan progress report |  |
| 200                                                                                                                                                                              | To improve municipal internal controls and systems |                        | Submit AG Action Plan to Council by 31 January                            | 90%                          |             | Submit AG Action Plan to Council by 31 January | No target this quarter | No target this quarter       | Submit AG Action Plan to Council by 31 January | No target this quarter | Budget and Treasury & MM | A-G Auditing Action Plan                 |  |
|                                                                                                                                                                                  |                                                    |                        | % of A-G queries resolved                                                 | 90%                          | Operational | 100%                                           | 25%                    | 50%                          | 75%                                            | 100%                   | Budget and Treasury & MM | Implementation reports                   |  |
| 200                                                                                                                                                                              | To promote good governance                         | Internal auditing      | Number of quarterly internal audit reports with recommendations generated | 4                            | 800,000     | 4                                              | 1                      | 1                            | 1                                              | 1                      | Municipal Manager        | Council resolution and reports           |  |
|                                                                                                                                                                                  |                                                    |                        | Number of Risk Based Internal Audit Plan approved                         | 1                            | Operational | 1                                              | No target this quarter | No target this quarter       | No target this quarter                         | No target this quarter | Municipal Manager        | Quarterly reports                        |  |

|                                                                              |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
|------------------------------------------------------------------------------|-----------------------------------------------------------------|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------|--------------------|----------------------------------------------------------|---------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|-------------------|----------------------------------------|
|                                                                              |                                                                 |                                                              | 100%                                                                                                           | Operational                                      | 100%               | 100%                                                     | 100%                            | 100%                           | 100%                           | 100%                           | 100%                           | 100%                           | Municipal Manager | APC Resolution Register                |
|                                                                              |                                                                 | % of Audit and Performance Committee resolutions implemented |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
|                                                                              |                                                                 |                                                              | 4                                                                                                              | Operational                                      | 4                  | 1                                                        | 1                               | 1                              | 1                              | 1                              | 1                              | 1                              | Municipal Manager | Quarterly reports                      |
|                                                                              |                                                                 | Number of PMS audits conducted                               |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| 200                                                                          | To promote good governance                                      | Audit Committee                                              | 4                                                                                                              | 1,200,000                                        | 4                  | 1                                                        | 1                               | 1                              | 1                              | 1                              | 1                              | 1                              | Municipal Manager | Quarterly reports                      |
| 200                                                                          | To minimize corrupt activities                                  | Fraud and corruption                                         | 0                                                                                                              | Operational                                      | All reported cases | All reported cases                                       | All reported cases              | All reported cases             | All reported cases             | All reported cases             | All reported cases             | All reported cases             | Municipal Manager | Quarterly reports                      |
| 200                                                                          | To promote good governance                                      | Risk Management                                              | 1(Risk Based Internal Plan)                                                                                    | Operational                                      | 1                  | Strategic Risk reviewed                                  | No target this quarter          | No target this quarter         | No target this quarter         | No target this quarter         | No target this quarter         | No target this quarter         | Municipal Manager | Council resolution and reports         |
| 200                                                                          | To promote good governance                                      | Risk Management                                              | % implementation of identified risks                                                                           | Operational                                      | 100%               | 100%                                                     | 100%                            | 100%                           | 100%                           | 100%                           | 100%                           | 100%                           | Municipal Manager | Council resolution and reports         |
| 200                                                                          | Conducting of risk assessments                                  | Risk Assessment                                              | Number of risk assessments conducted                                                                           | Operational                                      | 2                  | No target this quarter                                   | No target this quarter          | No target this quarter         | No target this quarter         | No target this quarter         | No target this quarter         | No target this quarter         | Municipal Manager | Quarterly reports                      |
| 200                                                                          | To promote good governance                                      | Risk Management                                              | Number of institutional Risk Management Committee meetings held                                                | Operational                                      | 4                  | 1                                                        | 1                               | 1                              | 1                              | 1                              | 1                              | 1                              | Municipal Manager | Quarterly reports                      |
| <b>5.2 Council and Oversight Structures (Paying people first)</b>            |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| <b>IDP Strategic Objective: Putting people first</b>                         |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| <b>5.4 Public Participation</b>                                              |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| 200                                                                          | Ensure effective and efficient communication                    | Communication                                                | Communication strategy reviewed and implemented annually                                                       | 2020/21 Communication Strategy                   | 60,000             | Communication strategy reviewed and implemented annually | Communication strategy reviewed | Implementation of the Strategy | Implementation of the Strategy | Implementation of the Strategy | Implementation of the Strategy | Implementation of the Strategy | Municipal Manager | Council Resolution & quarterly reports |
| <b>5.3 IDP</b>                                                               |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| 200                                                                          | Ensure that IDP/Budget are done within the legislated framework | IDP/Budget Review                                            | IDP/Budget adopted by Council by 28 May                                                                        | IDP/Budget adopted by Council on the 29 May 2020 | 200,000(adjusted)  | Adopted by Council by 29 May 2021                        | Process plan                    | Analysis, Strategy phase       | Draft IDP/Budget               | Final IDP /Budget              | Council resolution             |                                | Municipal Manager |                                        |
| 200                                                                          | To ensure that IDP strategies are reviewed                      | IDP/PMS strategic planning session                           | Number of strategic planning session held                                                                      | 1                                                | 120,000            | 1                                                        | No target this quarter          | 1 Session                      | No target this quarter         | No target this quarter         | Report                         |                                | Municipal Manager |                                        |
| <b>IDP Strategic Objective: Build capable institution and administration</b> |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| <b>6.2 PERFORMANCE MANAGEMENT</b>                                            |                                                                 |                                                              |                                                                                                                |                                                  |                    |                                                          |                                 |                                |                                |                                |                                |                                |                   |                                        |
| 200                                                                          | Sustain management of performance for Section 54 & 56 Managers  | PMS                                                          | Number of senior managers ( section 54 and S56) with signed performance agreements within prescribed timeframe | 3                                                | Operational        | 16                                                       | 6                               | 6                              | 6                              | 6                              | 6                              | 6                              | Municipal Manager | Signed Performance Agreements          |

|                                                                                |                                                                      |                                                                   |                                                                            |    |                                 |                        |                                                    |                          |                                   |                   |                    |
|--------------------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------------------|----|---------------------------------|------------------------|----------------------------------------------------|--------------------------|-----------------------------------|-------------------|--------------------|
| 200                                                                            | Sustain management of performance for Section 54 & 56 Managers       | 0                                                                 | Operational                                                                | 2  | No target this quarter          | No target this quarter | No target this quarter                             | 1 (mid-year for 2018/19) | 1 (annual assessment for 2018/19) | Municipal Manager | Assessment reports |
| 200                                                                            | Promote institutional accountability and compliance to PMS framework | 4                                                                 | Operational                                                                | 4  | 1                               | 1                      | 1                                                  | 1                        | 1                                 | Municipal Manager | Quarterly reports  |
| 200                                                                            | Promote institutional accountability and compliance to PMS framework | Annual and oversight reports adopted within stipulated timeframes | Operational                                                                | 1  | Draft annual performance report | Draft annual report    | Annual and oversight reports adopted by March 2021 | No target this quarter   | No target this quarter            | Municipal Manager | Council Resolution |
| DP Strategic Objective: Build capable institution and administration           |                                                                      |                                                                   |                                                                            |    |                                 |                        |                                                    |                          |                                   |                   |                    |
| 6.3 Skills Development and Employment Equity                                   |                                                                      |                                                                   |                                                                            |    |                                 |                        |                                                    |                          |                                   |                   |                    |
| DP Strategic Objective: Build capable institution and administration           |                                                                      |                                                                   |                                                                            |    |                                 |                        |                                                    |                          |                                   |                   |                    |
| 6.4 Human Resource Management, Legal Services & Occupational Health and Safety |                                                                      |                                                                   |                                                                            |    |                                 |                        |                                                    |                          |                                   |                   |                    |
| 10                                                                             | Provide requisite legal support                                      | Legal Services                                                    | Number of labour grievances resulting in law suit against the municipality | 0  | 1,500,000                       | 0                      | 0                                                  | 0                        | 0                                 | Municipal Manager | Report             |
| 10                                                                             | Ensure that the municipality has SLA with all service providers      | Legal Services                                                    | Number of service providers with signed Service Level Agreement            | 20 | 25                              | 5                      | 5                                                  | 5                        | 10                                | Municipal Manager | Quarterly reports  |

| Performance Indicators and Targets for the following Key Performance Areas                                                           |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
|--------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-------------|---------------------------------------------|---------------------------------------------|---------------------------------------------|---------------------------------------------|------------------------------------------------------------------|--------------------------|--------------------------------------|--|
| 1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development and Public Participation, 6. Municipal Transformation |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
| Organisational Scorecard                                                                                                             |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
| Vote No                                                                                                                              | Measurable Objective                                                                              | Programme                      | KPI                                                                                                               | Baseline / Status                         | Budget      | Annual Target                               | 1st Quarter Target                          | 2nd Quarter Target                          | 3rd Quarter Target                          | 4th Quarter Target                                               | Programme Owner          | Evidence Required                    |  |
| 400                                                                                                                                  | Ensure that land is purchased for development                                                     | Purchasing of land             | Land acquisition for human settlement development                                                                 | Council resolution for purchasing of land | 18,000,000  | Land acquisition                            | No target this quarter                      | No target this quarter                      | Offer to purchase                           | Purchasing of land                                               | SPED/Budget and Treasury | Financial Report                     |  |
| BASIC SERVICE DELIVERY KEY PERFORMANCE INDICATORS                                                                                    |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
| 3DP Strategic Objective: Improve community well-being through accelerated service delivery                                           |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
| 500                                                                                                                                  | Ensure that indigents households are provided with free basic electricity                         | Free Basic Electricity (NKPI)  | Number of indigents households with access to free basic electricity                                              | 1796                                      | 1,500,000   | 3700                                        | 3700                                        | 3700                                        | 3700                                        | 3700                                                             | Budget and Treasury      | Indigents Register                   |  |
| KPA 6: FINANCIAL VIABILITY                                                                                                           |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
| IDP Strategic Objective: Sound Financial Management                                                                                  |                                                                                                   |                                |                                                                                                                   |                                           |             |                                             |                                             |                                             |                                             |                                                                  |                          |                                      |  |
| 200                                                                                                                                  | Ensure expenditure as per budget                                                                  | Expenditure Management         | Actual Department budget spent                                                                                    |                                           |             |                                             |                                             |                                             |                                             |                                                                  | Budget and Treasury      | Financial Report                     |  |
| 300                                                                                                                                  | To enhance revenue                                                                                | Revenue Enhancement            | Number of revenue enhancement strategy reviewed                                                                   | 12019/20 Enhancement Revenue Strategy     | Operational | 1                                           | No target this quarter                      | No target this quarter                      | No target this quarter                      | 2020/21 Enhancement Revenue Strategy                             | Budget and Treasury      | 2020/21 Enhancement Revenue Strategy |  |
| 300                                                                                                                                  | Ensure compliance to asset and inventory management policy (GRAP 17)                              | Asset and inventory management | % compliance to Asset standard (GRAP 17)                                                                          | 80 % compliance                           | Operational | 100% compliance to Asset standard (GRAP 17) | 100% compliance to Asset standard (GRAP 17) | 100% compliance to Asset standard (GRAP 17) | 100% compliance to Asset standard (GRAP 17) | 100% compliance to Asset standard (GRAP 17)                      | Budget and Treasury      | Quarterly reports                    |  |
| 300                                                                                                                                  | Ensure compliance to asset and inventory management policy (GRAP 17)                              | Asset and inventory management | Number of assets update schedules                                                                                 | 12                                        | Operational | 12                                          | 3 Updated schedule of assets changes        | 3 Updated schedule of assets changes        | 3 Updated schedule of assets changes        | 2 Updated schedule of assets changes and 1 final assets register | Budget and Treasury      | Quarterly reports                    |  |
| 300                                                                                                                                  | To fully comply with supply chain Regulation and National Treasury guide on procurement processes | Supply chain management        | % compliance to SCM regulations                                                                                   | 80 % compliance                           | Operational | 100% compliance to SCM regulations          | 100% compliance to SCM regulations          | 100% compliance to SCM regulations          | 100% compliance to SCM regulations          | 100% compliance to SCM regulations                               | Budget and Treasury      | Quarterly reports                    |  |
| 300                                                                                                                                  | Improved financial viability                                                                      | Cost coverage                  | Number of compliant in-year SCM reports submitted on time to Council and Treasury                                 | 4                                         | Operational | 12                                          | 3 SCM reports                               | 3 SCM reports                               | 3 SCM reports                               | 3 SCM reports                                                    | Budget and Treasury      | Quarterly reports                    |  |
|                                                                                                                                      | Improved financial viability                                                                      | Revenue collection             | Number of acceptable months for municipal sustainability                                                          | 14 months                                 | Operational | 3 months                                    | 3 months                                    | 3 months                                    | 3 months                                    | 3 months                                                         | Budget and Treasury      | Financial reports                    |  |
|                                                                                                                                      | Improved financial viability                                                                      | Debt coverage                  | % of revenue collected monthly                                                                                    | 56%                                       | Operational | 80%                                         | 40%                                         | 50%                                         | 60%                                         | 80%                                                              | Budget and Treasury      | Financial reports                    |  |
| 300                                                                                                                                  | Ensure that budget management is in line with MSCOA                                               | MSCOA                          | % compliance to MSCOA (uniform reporting for municipalities)                                                      | 100%                                      | Operational | 0%                                          | 100%                                        | 100%                                        | 100%                                        | 100%                                                             | Budget and Treasury      | Progress integration reports         |  |
| 300                                                                                                                                  | To ensure compliance with budget and reporting regulations                                        | MFMA reports                   | Number of S71 reports submitted to the mayor and provincial treasury within 10 working days of start of the month | 12 MFMA reports                           | Operational | 12                                          | 3                                           | 3                                           | 3                                           | 3                                                                | Budget and Treasury      | Quarterly reports                    |  |
|                                                                                                                                      |                                                                                                   |                                | Number of S62 reports submitted to Council within 30 days of the end of each quarter                              | 4 MFMA statutory reports                  | Operational | 4                                           | 1                                           | 1                                           | 1                                           | 1                                                                | Budget and Treasury      | Quarterly reports                    |  |

|                                                                                                                                        |                                                                     |  |  |                                                                                                                                   |      |             |                                                |                        |                        |                                                |                                                |                                                |                     |                                |
|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--|--|-----------------------------------------------------------------------------------------------------------------------------------|------|-------------|------------------------------------------------|------------------------|------------------------|------------------------------------------------|------------------------------------------------|------------------------------------------------|---------------------|--------------------------------|
|                                                                                                                                        |                                                                     |  |  | Number of S72 reports submitted to Council and provincial treasury (S72) after assessment by the accounting officer by 25 January | 1    | Operational | 1                                              | No target this quarter | No target this quarter | 1                                              | No target this quarter                         | No target this quarter                         | Budget and Treasury | Mid-year report                |
|                                                                                                                                        |                                                                     |  |  | Number of Adjustment Budget reports submitted to Council in compliance to MFMA reporting                                          | 1    | Operational | 1                                              | No target this quarter | No target this quarter | 1                                              | No target this quarter                         | No target this quarter                         | Budget and Treasury | Council Resolution             |
|                                                                                                                                        |                                                                     |  |  | Number of MFMA reports submitted to council                                                                                       | 20   | Operational | 20                                             | No target this quarter | No target this quarter | 5                                              | No target this quarter                         | No target this quarter                         | Budget and Treasury | Council Resolutions            |
| 300                                                                                                                                    | To ensure compliance with budget and reporting regulations          |  |  | Submission of annual financial statements to the A-G within the prescribed timeframes                                             | 1    | Operational | 1                                              | No target this quarter | No target this quarter | 5                                              | No target this quarter                         | No target this quarter                         | Budget and Treasury | AFS                            |
| 200                                                                                                                                    | Submission of Annual Performance Report within prescribed timeframe |  |  | Draft Annual Performance report submitted within regulated time                                                                   | 1    | Operational | 1                                              | No target this quarter | No target this quarter | 5                                              | No target this quarter                         | No target this quarter                         | Municipal Manager   | APR                            |
| 300                                                                                                                                    | Improved management of municipal grants expenditure                 |  |  | % of personnel budget spent                                                                                                       | 74%  | Operational | 88,179,039                                     | 25%                    | 50%                    | 75%                                            | 100%                                           | 100%                                           | Budget and Treasury | Financial report               |
| 300                                                                                                                                    | Ensure compliance to MIG expenditure                                |  |  | % compliance to MIG Expenditure                                                                                                   | 100% | Operational | 26,655,000                                     | 25%                    | 50%                    | 75%                                            | 100%                                           | 100%                                           | Budget and Treasury | Financial report               |
| 300                                                                                                                                    | Improved allocation of maintenance budget                           |  |  | % of maintenance budget spent                                                                                                     | 49%  | Operational | 4,290,000                                      | 25%                    | 50%                    | 75%                                            | 100%                                           | 100%                                           | Budget and Treasury | Financial report               |
| 300                                                                                                                                    | Improved expenditure on capital budget                              |  |  | % of capital budget spent                                                                                                         | 80%  | Operational | 171,199,423.33                                 | 25%                    | 50%                    | 75%                                            | 100%                                           | 100%                                           | Budget and Treasury | Financial report               |
| 300                                                                                                                                    | Ensure effective and efficient utilization of fleet                 |  |  | Number of quarterly reports submitted on fleet management                                                                         | 12   | Operational | 12                                             | 3                      | 3                      | 3                                              | 3                                              | 3                                              | Budget and Treasury | Quarterly reports              |
| <b>APR 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION</b><br><b>IDP Strategic Objective: Build Capable Institution and administration</b> |                                                                     |  |  |                                                                                                                                   |      |             |                                                |                        |                        |                                                |                                                |                                                |                     |                                |
| 200                                                                                                                                    | To improve municipal internal controls and systems                  |  |  | Submit AG Action Plan to Council by 31 January                                                                                    | 90%  | Operational | Submit AG Action Plan to Council by 31 January | No target this quarter | No target this quarter | No target for this quarter                     | Submit AG Action Plan to Council by 31 January | Submit AG Action Plan to Council by 31 January | Budget and Treasury | A-G Auditing Action Plan       |
|                                                                                                                                        |                                                                     |  |  | % of A-G queries resolved                                                                                                         | 90%  | Operational | 100%                                           | 25%                    | 50%                    | 75%                                            | 100%                                           | 100%                                           | Budget and Treasury | Implementation reports         |
| 200                                                                                                                                    | To promote good governance                                          |  |  | % compliance to internal audit plan                                                                                               | 100% | Operational | 100%                                           | 100%                   | 100%                   | 100%                                           | 100%                                           | 100%                                           | Operate services    | Quarterly reports              |
|                                                                                                                                        |                                                                     |  |  | Compliance to departmental AG action plan                                                                                         | 1    | Operational | 1                                              | No target this quarter | No target this quarter | Submit AG Action Plan to Council by 31 January | Submit AG Action Plan to Council by 31 January | 1                                              | Operate services    | Quarterly reports              |
|                                                                                                                                        |                                                                     |  |  | Number of PMS departmental reports submitted                                                                                      | 4    | Operational | 4                                              | 1                      | 1                      | 1                                              | 1                                              | 1                                              | Operate services    | Quarterly reports              |
| 200                                                                                                                                    | To promote good governance                                          |  |  | % implementation of identified risks mitigations                                                                                  | 100% | Operational | 100%                                           | 100%                   | 100%                   | 100%                                           | 100%                                           | 100%                                           | Operate services    | Council resolution and reports |

| Performance Indicators and Targets for the following Key Performance Areas                                                                                                       |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------|----------------------------------------------|-------------------------|----------------------|---------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------|---------------------------------------|--------------------|------------------------------------|
| 1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal Transformation |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| Organisational Scorecard                                                                                                                                                         |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| BASIC SERVICE DELIVERY KEY PERFORMANCE INDICATORS                                                                                                                                |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| Vote No.                                                                                                                                                                         | Measurable Objective                                           | Programme           | KPI                                          | Baseline/Status         | Budget R             | Annual Target                         | 1st Quarter Target                                                                          | 2nd Quarter Target                                                 | 3rd Quarter Target                    | 4th Quarter Target                    | Programme Owner    | Evidence Required                  |
| 2.6: maintenance and repairs                                                                                                                                                     |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| 500                                                                                                                                                                              | Ensure appropriate maintenance of vehicles                     | Vehicles            | Number of Vehicles maintained                | 14                      | 1 200 000 (adjusted) | 14                                    | 14                                                                                          | 14                                                                 | 14                                    | 14                                    | Corporate Services | Maintenance reports                |
| 2.7: Other Assets                                                                                                                                                                |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| 200                                                                                                                                                                              | Purchasing and repair of air conditioners                      | Air-conditioners    | Number of air conditioners purchased         | 30                      | 250,000              | 5                                     | Development of specification and submission to budget and treasury                          | Appointment of service provider                                    | 5 airconditioners purchased           | No target this quarter                | Corporate Services | Financial report                   |
| 200                                                                                                                                                                              | Ensure the upgrading of the existing access control equipments | Access control      | Number of access control equipment installed | 4                       | 500,000              | 5                                     | No target this quarter                                                                      | Development of specification and submission to budget and treasury | Appointment of service provider       | 5 access controls upgraded            | Corporate Services | Reports                            |
| 500                                                                                                                                                                              | To purchase IT equipments                                      | IT Equipment        | Number of IT equipments purchased            | 50                      | 500,000              | 100 laptops purchased                 | Development of specification and submission to budget and treasury for procurement of goods | 100 laptops procured                                               | No target this quarter                | No target this quarter                | Corporate Services | Financial Report and Delivery note |
| 200                                                                                                                                                                              | Ensure the software is upgraded                                | Software            | Number of software upgraded                  | Software upgraded       | 800 000 (adjusted)   | 3(VIP Payroll, Premier HR, ESS system | 3(VIP Payroll, Premier HR, ESS system                                                       | 3(VIP Payroll, Premier HR, ESS system                              | 3(VIP Payroll, Premier HR, ESS system | 3(VIP Payroll, Premier HR, ESS system | Corporate Services | Financial report                   |
| 10                                                                                                                                                                               | Purchasing of office equipment                                 | Office Equipment    | Number of office equipments purchased        | 5                       | 350,000              | 5                                     | Development of specification and submission to budget and treasury                          | Appointment of service provider                                    | 5 Office equipments purchased         | No target this quarter                | Corporate Services | Financial report                   |
| 10                                                                                                                                                                               | Upgrading of Server room                                       | Server room upgrade | Number of Server room upgraded               | 19 Server room upgraded | 1,500,000            | 1 (Server room upgraded)              | Development of specification and submission to budget and treasury                          | Appointment of service provider                                    | 1 (Server room upgraded)              | No target this quarter                | Corporate Services | Financial report                   |
| KPA 4: FINANCIAL VIABILITY                                                                                                                                                       |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| DP Strategic Objective: Sound Financial Management                                                                                                                               |                                                                |                     |                                              |                         |                      |                                       |                                                                                             |                                                                    |                                       |                                       |                    |                                    |
| Vote No.                                                                                                                                                                         | Measurable Objective                                           | Programme           | KPI                                          | Baseline/Status         | Budget               | Annual Target                         | 1st Quarter Target                                                                          | 2nd Quarter Target                                                 | 3rd Quarter Target                    | 4th Quarter Target                    | Programme Owner    | Evidence Required                  |

|                                                                       |                                                       |                              |                                                           |                 |             |               |                        |                        |                                        |                        |                    |                                |   |   |   |                     |                   |
|-----------------------------------------------------------------------|-------------------------------------------------------|------------------------------|-----------------------------------------------------------|-----------------|-------------|---------------|------------------------|------------------------|----------------------------------------|------------------------|--------------------|--------------------------------|---|---|---|---------------------|-------------------|
| 200                                                                   | Ensure expenditure as per budget                      | Expenditure Management       | Actual Department budget spent                            |                 |             |               |                        |                        |                                        |                        |                    |                                |   |   |   | Budget and Treasury | Financial Report  |
| 300                                                                   | Ensure effective and efficient utilization of fleet   | Fleet management             | Number of quarterly reports submitted on fleet management | 12              | Operational | 12            | 3                      | 3                      | 3                                      | 3                      | 3                  | 3                              | 3 | 3 | 3 | Corporate Services  | Quarterly reports |
| KPA-5-GOOD GOVERNANCE AND PUBLIC PARTICIPATION                        |                                                       |                              |                                                           |                 |             |               |                        |                        |                                        |                        |                    |                                |   |   |   |                     |                   |
| IDP Strategic Objective: Build capable institution and administration |                                                       |                              |                                                           |                 |             |               |                        |                        |                                        |                        |                    |                                |   |   |   |                     |                   |
| Vote No                                                               | Measurable Objective                                  | Programme                    | KPIs                                                      | Baseline/Status | Budget      | Annual Target | 1st Quarter Target     | 2nd Quarter Target     | 3rd Quarter Target                     | 4th Quarter Target     | Programme Owner    | Evidence Required              |   |   |   |                     |                   |
| 5.1 Auditing and Risk Management                                      |                                                       |                              |                                                           |                 |             |               |                        |                        |                                        |                        |                    |                                |   |   |   |                     |                   |
| 200                                                                   | To promote good governance                            | Internal auditing            | % compliance to internal audit plan                       | 100%            | Operational | 100%          | 100%                   | 100%                   | 100%                                   | 100%                   | Corporate services | Quarterly reports              |   |   |   |                     |                   |
|                                                                       |                                                       |                              | Compliance to departmental AG action plan                 | 1               | Operational |               | No target this quarter | No target this quarter | Submit AG Action Plan to Council by 31 | No target this quarter | Corporate services | Quarterly reports              |   |   |   |                     |                   |
|                                                                       |                                                       |                              | Number of PMS departmental reports submitted              | 4               | Operational | 4             | 1                      | 1                      | 1                                      | 1                      | Corporate services | Quarterly reports              |   |   |   |                     |                   |
| 200                                                                   | To promote good governance                            | Risk Management              | % implementation of identified risks mitigations          | 100%            | Operational | 100%          | 100%                   | 100%                   | 100%                                   | 100%                   | Corporate services | Council resolution and reports |   |   |   |                     |                   |
| 5.2 Council and Oversight Structures (Putting people first)           |                                                       |                              |                                                           |                 |             |               |                        |                        |                                        |                        |                    |                                |   |   |   |                     |                   |
| 200                                                                   | To promote good governance                            | MPAC                         | % of MPAC resolutions implemented                         | 100%            | Operational | 100%          | 100%                   | 100%                   | 100%                                   | 100%                   | Corporate services | MPAC Resolutions register      |   |   |   |                     |                   |
|                                                                       |                                                       |                              | Number of MPAC meetings held                              | 5               | 250,000     | 4             | 1                      | 1                      | 1                                      | 1                      | Corporate services | Quarterly reports              |   |   |   |                     |                   |
| 10                                                                    | Ensure effective and efficient functioning of Council | Council function and support | Number of council sitting supported                       | 8               | Operational | 4             | 1                      | 1                      | 1                                      | 1                      | Corporate Services | Quarterly reports              |   |   |   |                     |                   |
|                                                                       |                                                       |                              | Number of schedule Executive committee meetings held      | 7               | Operational | 12            | 3                      | 3                      | 3                                      | 3                      | Corporate Services | Quarterly reports              |   |   |   |                     |                   |

[illegible]

| Sustain management of performance for other officials other than Section 54 & 56 Managers | Number of other officials other than S 57 managers formally assessed                                                                   | 0                                                                              | Operational | 170         | 170 official (Annual assessment)    | 170 (Informal Quarterly assessments ) | 170 officials (mid-year assessment ) | 170 official (Informal assessments) | Corporate Services | Assessment reports |
|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-------------|-------------|-------------------------------------|---------------------------------------|--------------------------------------|-------------------------------------|--------------------|--------------------|
| IDP Strategic Objective: Build capable institution and administration                     |                                                                                                                                        |                                                                                |             |             |                                     |                                       |                                      |                                     |                    |                    |
| 6.3 Skills Development and Employment Equity                                              |                                                                                                                                        |                                                                                |             |             |                                     |                                       |                                      |                                     |                    |                    |
| 10                                                                                        | Ensure capacitated work force                                                                                                          | Skills Development                                                             | 78          | 2,500,000   | 70                                  | 20                                    | 20                                   | 10                                  | Corporate Services | Training reports   |
| 10                                                                                        | Ensure that municipalities appoint people with the necessary skills that will enable them to accelerate the delivery of basic services | Workplace skills plan (Technical skills)                                       | 3           | Operational | 2 (Senior technician & PMU Manager) | 1 (PMU Manager)                       | No target this quarter               | 1 (Senior technician)               | Corporate Services | Quarterly reports  |
| 10                                                                                        | Strengthen the effectiveness and efficient of municipal minimum competency requirements                                                | Workplace skills plan (Minimum competency requirements) (financial management) | 7           | Operational | 9                                   | No target this quarter                | No target this quarter               | 9                                   | Corporate Services | Quarterly reports  |
| 10                                                                                        | Ensure that people from equity target are appointed in the three highest levels of the municipal management                            | Employment Equity Plan                                                         | 5           | Operational | 5                                   | 5                                     | 5                                    | 5                                   | Corporate Services | EE reports         |

[illegible]

| 6.5 Policies and By-laws |                                              |                                         |                                        |                                  |             |    |                        |                        |                                   |
|--------------------------|----------------------------------------------|-----------------------------------------|----------------------------------------|----------------------------------|-------------|----|------------------------|------------------------|-----------------------------------|
| 10                       | To ensure implementation of law- enforcement | Policy development, by-laws and reviews | Number of by-laws developed/ reviewed  | 2 (rates & building regulations) | Operational | 2  | No target this quarter | No target this quarter | Policy and by-law register        |
|                          | To ensure that policy workshop is held       | Policy workshop                         | Number of by-laws promulgated          | 1                                | Operational | 1  | No target this quarter | No target this quarter | Policy and by-law register        |
|                          |                                              |                                         | Number of policy workshops held        | 1                                | 300,000     | 1  | No target this quarter | No target this quarter | Invitations & attendance register |
|                          |                                              |                                         | Number of policies developed/ reviewed | 57                               | Operational | 57 | No target this quarter | No target this quarter | Policy and by-law register        |
|                          |                                              |                                         |                                        |                                  |             |    | No target this quarter | No target this quarter |                                   |

Performance Indicators and Targets for the following Key Performance Areas

1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal

Organisational Scorecard

| Vote/No                                                                                           | Measurable Objective                                                        | Programme                                                        | KPI                                                                                                    | Baseline/Status | Budget               | Annual Target              | 1st Quarter Target         | 2nd Quarter Target         | 3rd Quarter Target         | 4th Quarter Target         | Programme Owner    | Evidence Required  |
|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------|----------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|--------------------|--------------------|
| <b>BASIC SERVICE DELIVERY KEY PERFORMANCE INDICATORS</b>                                          |                                                                             |                                                                  |                                                                                                        |                 |                      |                            |                            |                            |                            |                            |                    |                    |
| <b>IDP Strategic Objective: Improve community well-being through accelerated service delivery</b> |                                                                             |                                                                  |                                                                                                        |                 |                      |                            |                            |                            |                            |                            |                    |                    |
| Vote/No                                                                                           | Measurable Objective                                                        | Programme                                                        | KPI                                                                                                    | Baseline/Status | Budget               | Annual Target              | 1st Quarter Target         | 2nd Quarter Target         | 3rd Quarter Target         | 4th Quarter Target         | Programme Owner    | Evidence Required  |
| <b>2.2 Free basic waste removal</b>                                                               |                                                                             |                                                                  |                                                                                                        |                 |                      |                            |                            |                            |                            |                            |                    |                    |
| 500                                                                                               | Ensure that indigents households are provided with Free basic waste removal | Free basic waste removal (NKPI)                                  | Number of indigent households with access to refuse removal                                            | New             | OPEX                 | 100                        | 100                        | 100                        | 100                        | 100                        | Community Services | Indigents Register |
| <b>2.3 Roads, bridges and stormwater management</b>                                               |                                                                             |                                                                  |                                                                                                        |                 |                      |                            |                            |                            |                            |                            |                    |                    |
| <b>2.4 Solid Waste management</b>                                                                 |                                                                             |                                                                  |                                                                                                        |                 |                      |                            |                            |                            |                            |                            |                    |                    |
| 600                                                                                               | Ensure the provision of refuse removal services                             | Refuse removal from households to the landfill site in Worcester | Number of households with basic waste removal/collected by 30/06/21                                    | 11 206          | 8 200 000 (adjusted) | 11 206                     | 11,206                     | 11,206                     | 11,206                     | 11,206                     | Community Services | Quarterly reports  |
| 600                                                                                               |                                                                             |                                                                  | Number of commercial, institutional and industrial centres with access to solid waste removal services | 58 business     |                      | 50 business establishments | 50 business establishments | 50 business establishments | 50 business establishments | 50 business establishments | Community Services | Quarterly reports  |



|     |                                                                            |                                        |                                                                |      |             |      |                        |                                                |                        |      |      |                    |                    |
|-----|----------------------------------------------------------------------------|----------------------------------------|----------------------------------------------------------------|------|-------------|------|------------------------|------------------------------------------------|------------------------|------|------|--------------------|--------------------|
| 200 | To promote good governance                                                 | Internal auditing                      | % compliance to internal audit plan                            | 100% | Operational | 100% | 100%                   | 100%                                           | 100%                   | 100% | 100% | Community Services | Quarterly reports  |
|     |                                                                            |                                        | Compliance to departmental AG action plan                      | 1    | Operational |      | No target this quarter | Submit AG Action Plan to Council by 31 January | No target this quarter | 100% | 100% | Community Services | Quarterly reports  |
|     |                                                                            |                                        | Number of PMS departmental reports submitted                   | 4    | Operational | 4    | 1                      | 1                                              | 1                      | 1    | 1    | Community Services | Quarterly reports  |
| 200 | To promote good                                                            | Risk Management                        | % implementation                                               | 100% | Operational | 100% | 100%                   | 100%                                           | 100%                   | 100% | 100% | Community Services | Council resolution |
|     | Monitor and oversee implementation of daily Licensing                      | Licensing and Administration           | % monitoring of daily licensing                                | New  | OPEX        | 100% | 100%                   | 100%                                           | 100%                   | 100% | 100% | Community Services | Quarterly reports  |
|     | Monitor compliance to Traffic and law enforcement regulation               | Traffic and law enforcement regulation | % compliance to Traffic and law enforcement regulation         | New  | OPEX        | 100% | 100%                   | 100%                                           | 100%                   | 100% | 100% | Community Services | Quarterly reports  |
|     | ensure that Thusong services delivered are fully operational and effective | Thusong Center services                | % effectiveness of services provided at thusong service center | New  | OPEX        | 100% | 100%                   | 100%                                           | 100%                   | 100% | 100% | Community Services | Quarterly reports  |

|     |                                                                                                            |                                              |                                                                  |                  |         |  |  |  |   |                        |                        |   |                        |                    |                   |
|-----|------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------|------------------|---------|--|--|--|---|------------------------|------------------------|---|------------------------|--------------------|-------------------|
| 200 | Ensure that DRM strategic planning session is held in order to appropriate response to disaster management | Disaster Risk Management planning session    | Number disaster risks management strategic planning session held | 0                | 500,000 |  |  |  | 1 | No target this quarter | No target this quarter | 1 | No target this quarter | Community Services | Quarterly reports |
| 200 | Ensure that DRM strategic planning session is held in order to appropriate response to disaster management | Disaster Risk Management planning session    | Number of Disaster Risk Management Plan reviewed                 | 2018/19 DRM Plan |         |  |  |  | 1 | No target this quarter | No target this quarter | 1 | No target this quarter | Community Services | Reviewed DRM Plan |
| 200 | Ensure that DRM strategic planning session is held in order to appropriate response to disaster management | Disaster Risk Management awareness campaigns | Number disaster risks management awareness campaigns held        | 12               |         |  |  |  | 4 | 1                      | 1                      | 1 | 1                      | Community Services | Quarterly reports |

| BASIC SERVICE DELIVERY KEY PERFORMANCE INDICATORS                                          |                                              |                                                   |                                              |                          |                         |                                    |                                                  |                                                |                                            |                                        |                    |                        |
|--------------------------------------------------------------------------------------------|----------------------------------------------|---------------------------------------------------|----------------------------------------------|--------------------------|-------------------------|------------------------------------|--------------------------------------------------|------------------------------------------------|--------------------------------------------|----------------------------------------|--------------------|------------------------|
| IDP Strategic Objective: Improve community well-being through accelerated service delivery |                                              |                                                   |                                              |                          |                         |                                    |                                                  |                                                |                                            |                                        |                    |                        |
| Vote No                                                                                    | Measurable Objective                         | Programme                                         | KPI                                          | Baseline/Status          | Budget R                | Annual Target                      | 1st Quarter Target                               | 2nd Quarter Target                             | 3rd Quarter Target                         | 4th Quarter Target                     | Programme Owner    | Evidence Required      |
| 2.3 Roads, bridges and stormwater management                                               |                                              |                                                   |                                              |                          |                         |                                    |                                                  |                                                |                                            |                                        |                    |                        |
| 500                                                                                        | Construction of lowlevel bridges             | Maruleng low level bridges                        | Number of low level bridges constructed      | Designs complete         | 7,000,000               | 6                                  | No target this quarter                           | No target this quarter                         | appointment of contractor                  | 6 bridges completed                    | Technical Services | Completion certificate |
| 500                                                                                        | To up grade a road from gravel to paved road | Balloon access road                               | Number of km of Balloon access road surfaced | 1.5km bridge and culvert | 19 445 889 (adjusted)   | 1.5km road and 2 bridges completed | 1.5km road bed and 2 bridge foundation completed | 1,5 km sub-base and concrete columns completed | 1.5km surfacing and bridges deck completed | 1.5km road and 2 bridges commissioning | Technical Services | Completion certificate |
| 500                                                                                        | To up grade a road from gravel to paved road | Butswana access road                              | Number of km paved road                      | 1.4km                    | 6 833 641.46 (adjusted) | 1,4km road paved                   | 1,4km road base completed                        | 1.4km road paving completed                    | 1.4km road commissioning                   | No target this quarter                 | Technical Services | Appointment letter     |
| 500                                                                                        | To up grade a road from gravel to paved road | Number of meters of Willoes access road paved     | Number of meters paved road                  | 1.6km                    | 4,000,000 (adjusted)    | 900m paved                         | 900m roadbed completed                           | 900m paving completed                          | No target this quarter                     | 900m commissioning                     | Technical Services | Completion certificate |
| 500                                                                                        | To up grade a road from gravel to paved road | Number of km of Newline Gafanie access road paved | Number of km paved road                      | 1.5km paved road         | 12,600,000              | 1.5km                              | 1.5km road base completed                        | 1.5km road paving completed                    | 1.5km road commissioned                    | No target this quarter                 | Technical Services | Completion certificate |
| 500                                                                                        | To rehabilitate a road                       | Number of meters of Gasekoror road rehabilitated  | Designs of 2km road                          | Designs                  | 4,000,000 (adjusted)    | appointment of contractor          | Advertisement                                    | no target this quarter                         | appointment of a consultant                | appointment of contractor              | Technical Services | Completion Certificate |
| 500                                                                                        | To rehabilitate a road                       | Number of km of Kampersrus road rehabilitated     | Construction of km road paved                | 1km                      | 8,500,000 (adjusted)    | 2km                                | 2km base completed                               | 2km road surfaced                              | completion of storm water drainage         | 2km road commissioning                 | Technical Services | Progress reports       |

[illegible]

| Ensure that landfill site is fenced | Fencing of cemeteries                                  | Number of cemeteries fenced   | 6                                                      | 2,400,000         | 6 cemeteries fenced      | Advertisment              | appointment of Consultant                    | appointment of contractor                             | erecting of fencing               | Technical Services             | Completion certificates |
|-------------------------------------|--------------------------------------------------------|-------------------------------|--------------------------------------------------------|-------------------|--------------------------|---------------------------|----------------------------------------------|-------------------------------------------------------|-----------------------------------|--------------------------------|-------------------------|
| 500                                 | Ensure construction of Lorraine community hall         | Lorraine community hall       | % of Lorraine community hall completed                 | Designs completed | 5,000,000 (adjusted)     | 60%(Brickwall completed ) | appointment of Contractor                    | 20%(Foundation completed )                            | 40%(Construction at window level) | 60%(Brickwall completed)       | Progress Report         |
| 500                                 | Ensure the construction of Sports Field                | Callias Sports Field          | % completion construction work of Callias Sports Field | 60%               | 14 319 412.14 (adjusted) | 100% completion           | 70% completion of the grand stand foundation | 80% installation of the grand stand seating completed | 90% grandstand roofing completed  | 100% Sports field commissioned | Completion certificates |
| 500                                 | Ensure the construction of indoor sports centre        | Maruleng indoor sports centre | % of indoor sports centre completed                    | 93%               | 5,500,000 (adjusted)     | 100% completion           | 95%(grandstand seating)                      | 97%(flooring-floorwox sports supreme )                | 99%(concrete roof waterproofing ) | 100%(Commissioned)             | Completion certificates |
| 2.6 maintenance and repairs         |                                                        |                               |                                                        |                   |                          |                           |                                              |                                                       |                                   |                                |                         |
| 500                                 | Ensure appropriate maintenance of roads and bridges    | Roads & bridges               | Number km of municipal roads maintained                | 308km             | 1,850,000 (adjusted)     | 308km                     | Maintenance of 77km of 308km road            | Maintenance of 77km of 308km road                     | Maintenance of 77km of 308km road | Technical Services             | Quarterly reports       |
| 500                                 | Ensure appropriate maintenance of buildings            | Buildings                     | Number of municipal buildings maintained               | 13                | 950,000 (adjusted)       | 13                        | 13                                           | 13                                                    | 13                                | Technical Services             | Quarterly reports       |
| 500                                 | Ensure appropriate maintenance of machines             | Machines                      | Number of municipal machines maintained                | 3                 | 1,300,000                | 3                         | 3                                            | 3                                                     | 3                                 | Technical Services             | Quarterly reports       |
|                                     | Ensure that municipal electrical assets are maintained | Electricity                   | Number of electrical assets maintained                 | 30                | 200,000                  | 30                        | 30                                           | 30                                                    | 30                                | Technical Services             | Quarterly reports       |

[illegible]

|     |                            |                   |                                           |      |             |      |                        |                        |                                                |                        |      |                    |                                |
|-----|----------------------------|-------------------|-------------------------------------------|------|-------------|------|------------------------|------------------------|------------------------------------------------|------------------------|------|--------------------|--------------------------------|
| 200 | To promote good governance | Internal auditing | % compliance to internal audit plan       | 100% | Operational | 100% | 100%                   | 100%                   | 100%                                           | 100%                   | 100% | Technical Services | Quarterly reports              |
|     |                            |                   | Compliance to departmental AG action plan | 1    | Operational |      | No target this quarter | No target this quarter | Submit AG Action Plan to Council by 31 January | No target this quarter |      | Technical Services | Quarterly reports              |
|     |                            |                   | Number of PMS departmental reports        | 4    | Operational | 4    | 1                      | 1                      | 1                                              | 1                      | 1    | Technical Services | Quarterly reports              |
| 200 | To promote good governance | Risk Management   | % implementation of                       | 100% | Operational | 100% | 100%                   | 100%                   | 100%                                           | 100%                   | 100% | Technical Services | Council resolution and reports |

| Performance Indicators and Targets for the following Key Performance Areas                                                                                                       |                                                                                       |                                  |                                                                                                             |                 |             |               |                                             |                                             |                                             |                                             |                 |                                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------|-------------------------------------------------------------------------------------------------------------|-----------------|-------------|---------------|---------------------------------------------|---------------------------------------------|---------------------------------------------|---------------------------------------------|-----------------|------------------------------------------|
| 1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal Transformation |                                                                                       |                                  |                                                                                                             |                 |             |               |                                             |                                             |                                             |                                             |                 |                                          |
| Organisational Scorecard                                                                                                                                                         |                                                                                       |                                  |                                                                                                             |                 |             |               |                                             |                                             |                                             |                                             |                 |                                          |
| Vote No                                                                                                                                                                          | Measurable Objective                                                                  | Programme                        | KPI                                                                                                         | Baseline/Status | Budget      | Annual Target | 1st Quarter Target                          | 2nd Quarter Target                          | 3rd Quarter Target                          | 4th Quarter Target                          | Programme Owner | Evidence Required                        |
| KPA 1: SPATIAL RATIONALE                                                                                                                                                         |                                                                                       |                                  |                                                                                                             |                 |             |               |                                             |                                             |                                             |                                             |                 |                                          |
| IDP Strategic: facilitate integrated human settlements and agrarian reform                                                                                                       |                                                                                       |                                  |                                                                                                             |                 |             |               |                                             |                                             |                                             |                                             |                 |                                          |
| 400                                                                                                                                                                              | Ensure that planning and development is informed by the Spatial Development Framework | SDF                              | Number of Spatial Development Framework implemented                                                         | Reviewed SDF    | Operational | 1             | 1 Spatial Development Framework implemented | 1 Spatial Development Framework implemented | 1 Spatial Development Framework implemented | 1 Spatial Development Framework implemented | SPED            | Reports on the implementation of the SDF |
| 400                                                                                                                                                                              | Ensure that Land Use Management Scheme is updated                                     | Update of LUMS                   | Turnaround time in processing land use applications with complete required documents from the date received | 30 days         | Operational | 30 days       | 30 days                                     | 30 days                                     | 30 days                                     | 30 days                                     | SPED            | LUMS updated reports                     |
|                                                                                                                                                                                  |                                                                                       |                                  | Turnaround time in processing building plans with complete documents from the date submitted                | 90 days         |             | 90 days       | 90 days                                     | 90 days                                     | 90 days                                     | 90 days                                     |                 |                                          |
| 400                                                                                                                                                                              | Ensure that GIS is updated                                                            | Update of GIS                    | Number of GIS updates conducted                                                                             | 4               | Operational | 4             | 1                                           | 1                                           | 1                                           | 1                                           | SPED            | Quarterly reports                        |
| 400                                                                                                                                                                              | Setting aside an amount for the acquisition of land                                   | Land acquisition for development | Amount set aside for acquisition of land                                                                    | 18,000,000      | 3,000,000   | 3,000,000     | 750,000                                     | 750,000                                     | 750,000                                     | 750,000                                     | SPED            | Financial statement                      |



|     |                            |                   |                                           |      |             |      |      |                        |                        |                                        |      |                                |
|-----|----------------------------|-------------------|-------------------------------------------|------|-------------|------|------|------------------------|------------------------|----------------------------------------|------|--------------------------------|
| 200 | To promote good governance | Internal auditing | % compliance to internal audit plan       | 100% | Operational | 100% | 100% | 100%                   | 100%                   | 100%                                   | SPED | Quarterly reports              |
|     |                            |                   | Compliance to departmental AG action plan | 1    | Operational |      |      | No target this quarter | No target this quarter | Submit AG Action Plan to Council by 31 | SPED | Quarterly reports              |
|     |                            |                   | Number of PMS departmental reports        | 4    | Operational | 4    | 1    | 1                      | 1                      | 1                                      | SPED | Quarterly reports              |
| 200 | To promote good governance | Risk Management   | % implementation of identified risks      | 100% | Operational | 100% | 100% | 100%                   | 100%                   | 100%                                   | SPED | Council resolution and reports |

[illegible]

| TECHNICAL INDICATOR DESCRIPTION                                            |                                                                                                                                                 |                                                                   |                           |                                                                                                   |                                                            |                   |                  |                 |                                                                                            |                             |
|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------|---------------------------------------------------------------------------------------------------|------------------------------------------------------------|-------------------|------------------|-----------------|--------------------------------------------------------------------------------------------|-----------------------------|
| ORGANISATIONAL STRATEGIC INDICATORS                                        |                                                                                                                                                 |                                                                   |                           |                                                                                                   |                                                            |                   |                  |                 |                                                                                            |                             |
| KPA: SPATIAL RATIONALE                                                     |                                                                                                                                                 |                                                                   |                           |                                                                                                   |                                                            |                   |                  |                 |                                                                                            |                             |
| Indicator title                                                            | Short definition                                                                                                                                | Purpose/importance                                                | Source/collection of data | Method of calculation                                                                             | Data limitations                                           | Type of indicator | Calculation type | Reporting cycle | Desired performance                                                                        | Indicator responsibility    |
| KPA: SPATIAL RATIONALE                                                     |                                                                                                                                                 |                                                                   |                           |                                                                                                   |                                                            |                   |                  |                 |                                                                                            |                             |
| SDF implemented                                                            | Monitor the implementation of municipal SDF strategy with SPLUMA                                                                                | Strengthen the implementation of municipal land development       | SDBIP Quarterly Reports   | Counting number of reports on the implementation of SDF                                           | None compliance by traditional leaders with SPLUMA         | Output            | Cumulative       | Quarterly       | Improved proper planning on municipal land development                                     | SPED                        |
| Amount set aside for acquisition of land                                   | R750,000 set aside every quarter for the acquisition of land for development                                                                    | Ensure that the land is bought for land development               | SDBIP Quarterly Reports   | Amount set aside for acquisition of land                                                          | Separate account for amount set aside for land acquisition | Output            | Cumulative       | Quarterly       | Land for development purchased                                                             | SPED                        |
| Turnaround time in processing land use applications from the date received | processing and finalization of all land development applications and changes of land use rights in line with LUMS                               | To ensure that LUMS is regularly updated                          | SDBIP Quarterly Reports   | Counting percentage of applications processed                                                     | None compliance to SPLUMA                                  | Output            | Non-cumulative   | Quarterly       | Improved proper planning on municipal land development                                     | SPED                        |
| Turnaround time in processing building plans from the date submitted       | Loading of all new development information in the system                                                                                        | To ensure that GIS is regularly updated                           | SDBIP Quarterly Reports   | Counting the number of new development information loaded in the GIS                              | None compliance to SPLUMA                                  | Output            | Cumulative       | Quarterly       | Improved proper planning on municipal land development                                     | SPED                        |
| Number of LUMS campaigns conducted                                         | Identify sites for demarcation, appoint service provider and monitor the demarcation of sites                                                   | Ensure proper planning on municipal land development              | SDBIP Quarterly Reports   | Counting on number of sites demarcated                                                            | None compliance to SPLUMA                                  | Output            | Cumulative       | Quarterly       | Improved proper planning on municipal land development                                     | SPED                        |
| KPA: BASIC SERVICES AND INFRASTRUCTURE DEVELOPMENT                         |                                                                                                                                                 |                                                                   |                           |                                                                                                   |                                                            |                   |                  |                 |                                                                                            |                             |
| Indicator title                                                            | Short definition                                                                                                                                | Purpose/importance                                                | Source/collection of data | Method of calculation                                                                             | Data limitations                                           | Type of indicator | Calculation type | Reporting cycle | Desired performance                                                                        | Indicator responsibility    |
| Number of indigents households with access to free basic electricity       | Update indigent register, submit the updated register to ESKOM & receive reports of indigent households receiving free kilowatts of electricity | Ensure that indigent households do receive free basic electricity | SDBIP Quarterly Reports   | Number of indigent households receiving free kilowatts of electricity when purchasing electricity | None or late submission of information by ESKOM            | Output            | Cumulative       | Quarterly       | Provision of free basic electricity to the indigent household for their betterment of life | Director Technical Services |
| Number of manuleng low level bridges constructed                           | Appointment of service provider to develop designs, appointment of a contractor & low level bridges constructed                                 | construction of low level bridges                                 | SDBIP Quarterly Reports   | Counting number of bridges constructed                                                            | None compliance Procurement plan                           | Output            | Cumulative       | Quarterly       | Improved road infrastructure in the municipality                                           | Director Technical Services |

|                                             |                                                                                                              |                                                                            |                         |                                          |                                  |        |                  |           |    |                                                  |                             |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------|------------------------------------------|----------------------------------|--------|------------------|-----------|----|--------------------------------------------------|-----------------------------|
| Number of Balloon access road surfaced      | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Ensure that Designs are developed                                          | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | None- Cumulative | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Buiswana access road paved  | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Willows access road paved   | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Ga-Fanie access road paved  | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Gasekoro road rehabilitated | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Kamperus road rehabilitated | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Santeng access road paved   | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |
| Number of km of Bismark access road         | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres | None compliance Procurement plan | Output | Cumulative       | Quarterly | No | Improved road infrastructure in the municipality | Director Technical Services |

|                                                                              |                                                                                                                                                           |                                                                            |                         |                                                     |                                          |                                          |                                          |                                          |                                          |                                                                                                |                             |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------|-----------------------------------------------------|------------------------------------------|------------------------------------------|------------------------------------------|------------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------|
| Number of km of Calais internal street paved                                 | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs                                              | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres            | None compliance Procurement plan         | Output                                   | Cumulative                               | Quarterly                                | No                                       | Improved road infrastructure in the municipality                                               | Director Technical Services |
| Number of km of Worcester road rehabilitated                                 | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs                                              | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres            | None compliance Procurement plan         | Output                                   | None- Cumulative                         | Quarterly                                | No                                       | Improved road infrastructure in the municipality                                               | Director Technical Services |
| Number of km of Sofaya to Mahomedlang access road                            | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs                                              | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres            | None compliance Procurement plan         | Output                                   | None- Cumulative                         | Quarterly                                | No                                       | Improved road infrastructure in the municipality                                               | Director Technical Services |
| Number of km of Hoedspruit road rehabilitated                                | Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs                                              | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres            | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres                                                       | Director Technical Services |
| Development of designs of 8km of Mabins access road                          | Appointment of service provider to develop design.                                                                                                        | Upgrade the road from gravel to paved road to improve access by road users | SDBIP Quarterly Reports | Counting number of paved road kilometres            | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres | Counting number of paved road kilometres                                                       | Director Technical Services |
| Number of households and business establishments with basic waste collection | Development of refuse removal program, placement of skip bins at strategic points, weekly collections at the urban households and business establishments | Provide basic refuse removal services to rural households                  | SDBIP Quarterly Reports | Counting kilometres of roads and bridges maintained | None compliance Procurement plan         | Output                                   | Cumulative                               | Quarterly                                | No                                       | Increased number of households and business establishments with access to basic refuse removal | Director Technical Services |
| Number of graveyards fenced                                                  | Identification of cemeteries to be fenced, appointment of service provider to develop designs, appointment of a contractor & cemeteries fenced            | Upgrade cemeteries                                                         | SDBIP Quarterly Reports | Counting number of cemeteries fenced                | None compliance Procurement plan         | Output                                   | Cumulative                               | Quarterly                                | No                                       | Improved cemeteries for the departed to rest in dignity                                        | Director Technical Services |

|                                                       |                                                                                                                                                                                             |                                                                                         |                         |                                                                   |                                  |        |            |           |    |                                                                                |                             |
|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------|-------------------------------------------------------------------|----------------------------------|--------|------------|-----------|----|--------------------------------------------------------------------------------|-----------------------------|
| % construction of Mandeng indoor sports centre        | Construction of foundation and concrete wall to the window level                                                                                                                            | Provide recreational facilities to the rural community of the municipality              | SDBIP Quarterly Reports | Counting percentage of indoor sports centre completion            | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Foundation and super structure (concrete wall) constructed to the window level | Director Technical Services |
| % completion construction work of calais sports field | Appointment of service to develop designs of multi-purpose hall, appointment of contractor, handover, earhwork, foundation & construction to the window level                               | Provide recreational facilities to the rural community of the municipality              | SDBIP Quarterly Reports | Counting percentage of sports field and community hall completion | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Designs and construction of multi-purpose community hall to the window level   | Director Technical Services |
| % completion of Lorraine community hall               | Appointment of service to develop designs of multi-purpose hall, appointment of contractor, handover, site establishment, earhwork, foundation                                              | Provide recreational facilities to the rural community of the municipality              | SDBIP Quarterly Reports | Counting percentage of community hall completion                  | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Foundation work completed                                                      | Director Technical Services |
| Km roads and bridges maintained                       | Development of maintenance plan, conduct routine maintenance                                                                                                                                | To ensure that roads and bridges are maintained to improve access to road users         | SDBIP Quarterly Reports | Counting kilometres of roads and bridges maintained               | None                             | Output | Cumulative | Quarterly | No | Improved road infrastructure in the municipality                               | Director Technical Services |
| Number of machines maintained                         | Regular inspections of machines, evaluate mechanical faults on machines and send out report for repair to service provider. Ensure that machines are not out service for longer than 3 days | To ensure that machines are well maintained so that service delivery is not interrupted | SDBIP Quarterly Reports | Counting number of machines maintained                            | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Sustainable service delivery provision                                         | Technical Services          |
| Number of vehicles maintained                         | Regular inspections of vehicles, evaluate mechanical faults on vehicles and send out report for repair to service provider. Ensure that vehicles are not out service for longer than 3 days | To ensure that vehicles are well maintained so that service delivery is not interrupted | SDBIP Quarterly Reports | Counting number of vehicles maintained                            | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Sustainable service delivery provision                                         | Corporate Services          |
| Number of street lighting maintained                  | construction of high mast                                                                                                                                                                   | To ensure that streetlights are maintained to serve as safety measures during the night | SDBIP Quarterly Reports | Counting number of high mast maintained                           | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Maintained street lighting to improve visibility and safety                    | Director Technical Services |
| Number of municipal buildings maintained              | Regular inspections of municipal buildings, development of maintenance plan & regular maintenance of municipal buildings                                                                    | To ensure that municipal buildings are regularly maintained                             | SDBIP Quarterly Reports | Counting the number of buildings maintained                       | None compliance Procurement plan | Output | Cumulative | Quarterly | No | Increased life span of assets                                                  | Technical Services          |

|                                                  |                                                                                                           |                                                                                         |                         |                                                  |                                     |        |            |           |    |                                                             |                             |
|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------|--------------------------------------------------|-------------------------------------|--------|------------|-----------|----|-------------------------------------------------------------|-----------------------------|
| Number of parks and gardens maintained           | Development of maintenance plan, conduct daily routine maintenance of parks and gardens                   | To ensure that parks and gardens are maintained to serve as recreational facilities     | SDBIP Quarterly Reports | Counting the number parks and gardens maintained | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Sustainable service delivery provision                      | Director Technical Services |
| Value of equipments purchased                    | Develop specifications, quotations and procurement of equipments                                          | To improve service delivery                                                             | SDBIP Quarterly Reports | Counting number of vehicle purchased             | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Sustainable service delivery provision                      | Technical Services          |
| Number Office furniture purchased                | Develop specifications, quotations and procurement of office furniture                                    | To provision of furniture to staff for effective service delivery                       | SDBIP Quarterly Reports | Counting the number of furniture purchased       | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Conducive working Environment                               | Corporate Services          |
| Number of access controlled equipments installed | Develop specifications, advertise and appointment of service provider & install access control equipments | To have well-controlled access to municipal offices and improve security                | SDBIP Quarterly Reports | Counting number of access control installed      | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Safer Environment                                           | Corporate Services          |
| Number of airconditioners purchased              | Develop specifications, advertise and appointment of service provider & install the airconditioners       | To ensure that airconditioners are purchased                                            | SDBIP Quarterly Reports | Counting number of access control installed      | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Safer Environment                                           | Corporate Services          |
| Number of IT equipments purchased                | Conduct needs analysis, develop specifications, quotations and procurement of IT equipments               | To improve the IT network system                                                        | SDBIP Quarterly Reports | Counting number of IT equipments purchased       | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Effective communication IT systems                          | Corporate Services          |
| Number of software upgraded                      | 3 (vip payroll, premier HR, ESS system                                                                    | To ensure software is upgraded                                                          | SDBIP Quarterly Reports | Counting number of software upgraded             | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Effective communication IT systems                          | Corporate Services          |
| Number of street lighting maintained             | Development of maintenance plan, maintain streetlights when a need arise                                  | To ensure that streetlights are maintained to serve as safety measures during the night | SDBIP Quarterly Reports | Counting number of street lights maintained      | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Maintained street lighting to improve visibility and safety | Director Technical Services |
| Number of server rooms upgraded                  | Develop specifications, advertise and appointment of service provider & upgrade the server room           | To improve the IT network system                                                        | SDBIP Quarterly Reports | Counting number of server rooms upgraded         | None compliance to Procurement plan | Output | Cumulative | Quarterly | No | Effective communication IT systems                          | Corporate Services          |

|                                                         |                                                                                                                             |                                                   |                           |                                                                  |                                     |                   |                  |                 |               |                                                                                    |                          |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|---------------------------|------------------------------------------------------------------|-------------------------------------|-------------------|------------------|-----------------|---------------|------------------------------------------------------------------------------------|--------------------------|
| number of plant and equipment purchased                 | Develop specifications, quotations and procurement of equipments                                                            | To improve service delivery                       | SDBIP Quarterly Reports   | Counting number of vehicle purchased                             | None compliance to Procurement plan | Output            | Cumulative       | Quarterly       | No            | Sustainable service delivery provision                                             | Technical Services       |
| Number of Pro Laser 4 speed measuring machine purchased | Develop specifications, quotations and procurement of 2 x two-way radios                                                    | To improve road maintenance                       | SDBIP Quarterly Reports   | Counting number of Pro-Laser 4 speed measuring machine purchased | None compliance to Procurement plan | Output            | Cumulative       | Quarterly       | Yes           | Improved road infrastructure in the municipality                                   | Technical Services       |
| <b>KPA: LOCAL ECONOMIC DEVELOPMENT</b>                  |                                                                                                                             |                                                   |                           |                                                                  |                                     |                   |                  |                 |               |                                                                                    |                          |
| Indicator title                                         | Short definition                                                                                                            | Purpose/Importance                                | Source/Collection of data | Method of calculation                                            | Data limitations                    | Type of indicator | Calculation type | Reporting cycle | New indicator | Desired performance                                                                | Indicator responsibility |
| Number of work opportunities created through EPWP       | Facilitate appointments & support programme                                                                                 | Creation of jobs                                  | SDBIP Quarterly Reports   | Number of work opportunities created through EPWP                | Delay and dispute in appointments   | Output            | Cumulative       | Quarterly       | No            | Job creation in order to improve quality of life of the people of the municipality | SPED                     |
| Number of LED programmes supported                      | Provide support to Kudumela development agency, recycling project at Worcester & Naresic- Youth rural development programme | To provide support for local economic development | SDBIP Quarterly Reports   | Counting number of LED programmes supported                      | None                                | Output            | Cumulative       | Quarterly       | No            | Job creation in order to improve quality of life of the people of the municipality | SPED                     |

| KPA- FINANCIAL VIABILITY                                                      |                                                                                                                                                                                                                        |                                                                                                                |                                 |                                                                          |                                        |                      |                     |                    |                  |                                                                             |                             |
|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------------------------------------------------------------|----------------------------------------|----------------------|---------------------|--------------------|------------------|-----------------------------------------------------------------------------|-----------------------------|
| Indicator title                                                               | Short definition                                                                                                                                                                                                       | Purpose/importance                                                                                             | Source/calculation<br>n of data | Method of calculation                                                    | Data limitations                       | Type of<br>indicator | Calculation<br>type | Reporting<br>cycle | New<br>indicator | Desired performance                                                         | Indicator<br>responsibility |
| Number of financial management policies reviewed                              | Develop specification. Appoint the service provider. Circulate the draft policies to stakeholders for inputs. Submit the reviewed policies to council for approval.                                                    | To ensure review of policies for effective financial management                                                | SDBIP Quarterly Reports         | Number of financial policies reviewed                                    | Delay in reviewing                     | Output               | Cumulative          | Quarterly          | No               | Reviewed policies in order to increase revenue generation                   | CFO                         |
| % of supplementary taxes implemented                                          | Identification of properties to be included in the supplementary roll. Appointment of the valuer. Data collection. Draft supplementary roll. Public consultation. Certified roll.                                      | Revenue enhancement                                                                                            | SDBIP Quarterly Reports         | Counting number of supplementary valuation rolls developed               | Delay in consultation processes        | Output               | Cumulative          | Quarterly          | No               | Develop credible valuation roll in order to enhance revenue                 | CFO                         |
| Number of revenue enhancement strategies reviewed                             | Send the strategy for inputs by other departments. Present the draft review to management. Submit to council for approval                                                                                              | To ensure review of revenue enhancement strategy so as to increase revenue collection                          | SDBIP Quarterly Reports         | Number of revenue enhancement strategies reviewed                        | Delay in reviewing                     | Output               | Non-cumulative      | Quarterly          | No               | Reviewed policies for effective financial management                        | CFO                         |
| % compliance to Asset standard (GRAP 17)                                      | Receive new acquisition, bar code and capture into the asset register. Capture the expense of the project in progress. When project is completed the unbundling and capitalisation to the asset register takes effect. | To ensure that the Asset Register is compiled according to the required standards so that it becomes credible. | SDBIP Quarterly Reports         | Calculating percentage compliance to asset management required standards | Unaccounted assets                     | Output               | Cumulative          | Quarterly          | No               | Asset GRAP compliant in order to increase the life span of municipal assets | CFO                         |
| Number of assets verifications conducted                                      | Receive new acquisition, bar code and capture into the asset register. Capture the expense of the project in progress. When project is completed the unbundling and capitalisation to the asset register takes effect. | To ensure that the Asset Register is compiled according to the required standards so that it becomes credible. | SDBIP Quarterly Reports         | Calculating number of asset verifications conducted                      | Unaccounted assets                     | Output               | Cumulative          | Quarterly          | No               | Asset GRAP compliant in order to increase the life span of municipal assets | CFO                         |
| % of cost coverage, % of revenue collected monthly & % of debt coverage ratio | Monitoring debt collections                                                                                                                                                                                            | To improve municipal debt debt collections                                                                     | SDBIP Quarterly Reports         | % of debt collected                                                      | None payment for services              | Output               | Cumulative          | Quarterly          | No               | Improved revenue collection                                                 | CFO                         |
| % migration to MSCOA                                                          | Monitor the migration processes to MSCOA                                                                                                                                                                               | Compliance to MSCO                                                                                             | SDBIP Quarterly Reports         | % migration to MSCOA                                                     | Capacity to implement the process plan | Output               | Cumulative          | Quarterly          | New indicator    | Uniform reporting for municipalities                                        | CFO                         |
| % compliance to SCM regulations                                               | Develop municipal procurement plan, capacitate bid committees, bid committees meet as per procurement plan, 100% compliance with SCM policy and no irregular, fruitless, wasteful and unauthorized expenditure.        | Ensure that municipal procurement system is conducted in terms of SCM regulations                              | SDBIP Quarterly Reports         | Calculating percentage compliance to SCM regulations                     | None compliance to procurement plan    | Output               | Cumulative          | Quarterly          | No               | 100% compliance to SCM regulations in order to achieve value for money      | CFO                         |

|                                                                                                                             |                                                                                                                                             |                                                                                                                                              |                         |                                                                               |                                     |                  |                |           |               |                                                   |     |
|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------------------------------------------------------------|-------------------------------------|------------------|----------------|-----------|---------------|---------------------------------------------------|-----|
| % compliance to MIG expenditure                                                                                             | Capture spending on MIG projects .<br>Compile spending report in terms of section 71 reports                                                | To ensure effective implementation of MIG projects in order to ensure acceleration of delivery of basic service (infrastructure development) | SDBIP Quarterly Reports | Calculating percentage MIG expenditure on quarterly basis.                    | None compliance to procurement plan | Input and output | Cumulative     | Quarterly | No            | Improved management of municipal grants spending  | CFO |
| % of operation and maintenance budget allocated                                                                             | Monitor the allocation of operation and maintenance budget                                                                                  | Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations                                   | SDBIP Quarterly Reports | Calculating percentage operation and maintenance budget allocated             | None compliance to MFMA             | Input and output | Non-Cumulative | Quarterly | New indicator | Accelerated service delivery                      | CFO |
| % of capital budget spend                                                                                                   | Monitor the expenditure of capital budget                                                                                                   | Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations                                   | SDBIP Quarterly Reports | Calculating percentage capital budget expenditure on quarterly basis.         | None compliance to MFMA             | Input and output | Cumulative     | Quarterly | New indicator | Improved management of municipal capital spending | CFO |
| % of personnel budget spent                                                                                                 | Monitor the expenditure of personnel budget                                                                                                 | Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations                                   | SDBIP Quarterly Reports | Calculating percentage personnel budget expenditure on quarterly basis.       | None compliance to MFMA             | Input and output | Cumulative     | Quarterly | New indicator | Improved management of municipal grants spending  | CFO |
| Number of S71 reports submitted to the mayor and provincial treasury within 10 working days of start of the month           | Generate monthly financial expenditure reports. Submit these reports to the Mayor and Treasury 10 working days after the start of the month | To ensure compliance of the MFMA                                                                                                             | SDBIP Quarterly Reports | Counting number of reports submitted within 10 days of the start of the month | None                                | Output           | Cumulative     | Quarterly | No            | Sound financial management                        | CFO |
| Number of S52 reports submitted to Council within 30 days of the end of each quarter                                        | Generate quarterly financial expenditure reports. Submit these reports to council every quarter                                             | Financial accountability                                                                                                                     | SDBIP Quarterly Reports | Counting number of quarterly reports submitted to council                     | None                                | Output           | Cumulative     | Quarterly | No            | Sound financial management                        | CFO |
| Number of S72 reports submitted to Council and provincial treasury after assessment by the accounting officer by 25 January | Generate six month financial and performance reports and advice budget adjustment accordingly                                               | Financial accountability                                                                                                                     | SDBIP Quarterly Reports | Counting number of mid-year financial reports submitted to council            | None                                | Output           | Cumulative     | Quarterly | No            | Sound financial management                        | CFO |
| Number of credit and debt management policies reviewed                                                                      | Review credit and debt management policies in order to enhance revenue                                                                      | Ensure that credit and debt management policies are reviewed                                                                                 | SDBIP Quarterly Reports | Counting the number of policies reviewed                                      | None                                | Output           | Non-cumulative | Quarterly | No            | Sound financial management                        | CFO |

|                                                                                   |                                                                                               |                                                                |                            |                                                                         |      |        |            |           |    |                                                                   |     |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------|------|--------|------------|-----------|----|-------------------------------------------------------------------|-----|
| Number of Adjustment<br>Budget reports<br>submitted to Council in<br>terms of S28 | Make budget adjustment as per section<br>72 report recommendations. Submit<br>such to council | To improve financial<br>management and service<br>delivery     | SDBIP Quarterly<br>Reports | Counting number of budget<br>adjustment reports<br>submitted to council | None | Output | Cumulative | Quarterly | No | Sound financial<br>management and<br>improved service<br>delivery | CFO |
| Number of SCM<br>reports submitted to<br>Council and Treasury                     | Generate SCM quarterly and submit to<br>council                                               | To report to council<br>compliance regarding SCM<br>activities | SDBIP Quarterly<br>Reports | Counting number of SCM<br>reports submitted to<br>council               | None | Output | Cumulative | Quarterly | No | Effective utilization of<br>fleet                                 | CFO |
| Number of monthly<br>reports submitted on<br>fleet management                     | Submit quarterly reports of efficiency and<br>effective utilization of the fleet              | To report to council on<br>fleet management                    | SDBIP Quarterly<br>Reports | Counting number of fleet<br>management reports<br>generated             | None | Output | Cumulative | Quarterly | No | Increased life span of<br>assets                                  | CFO |

| KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION                                           |                                                                                                                                                                            |                                                                               |                                  |                                                                                                  |                                                      |                     |                     |                    |                  |                                                   |                             |
|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|----------------------------------|--------------------------------------------------------------------------------------------------|------------------------------------------------------|---------------------|---------------------|--------------------|------------------|---------------------------------------------------|-----------------------------|
| Indicator title                                                                         | Short definition                                                                                                                                                           | Purpose/importance                                                            | Source/Collection<br>of data     | Method of calculation                                                                            | Data limitations                                     | Type of indicator   | Calculation<br>type | Reporting<br>cycle | New<br>indicator | Desired performance                               | Indicator<br>responsibility |
| Submission of AFS submitted within prescribed timeframes                                | Compile the financial statements. Review the compiles AFS. Present the AFS to Audit Committee. Submit the AFS to AG for auditing by 31 August 2020                         | To ensure that financial statements are submitted to AG within timeframes     | SDBIP Quarterly Reports          | Number of reports submitted within prescribed timeframes                                         | Financial errors                                     | Output and activity | Non-cumulative      | Quarterly          | No               | Compliance to MFMA                                | CFO                         |
| Submission of Annual Performance Report submitted within prescribed timeframes          | Compile the Draft Annual Report. Review the compiles DAR. Present the DAR to Audit Committee. Submit the DAR to AG for auditing by 31 August 2020                          | To ensure that Annual Performance Report is submitted to AG within timeframes | SDBIP Quarterly Reports          | Number of reports submitted within prescribed timeframes                                         | Reliability of the data submitted.                   | Output and activity | Non-cumulative      | Quarterly          | No               | Compliance to MFMA                                | Municipal Manager           |
| Submit AG Action Plan to Council by 31                                                  | Monitor the process of development and approval of AG action plan                                                                                                          | To improve municipal internal controls and systems                            | AG Action plan                   | Recognised the Submitted AG action plan to Council                                               | Delays on the development of AG action plan          | Output and activity | Non-cumulative      | Quarterly          | No               | To promote accountability and responsibility      | Municipal Manager           |
| % AG queries resolved                                                                   | Monitor the implementation of AG Audit action plan                                                                                                                         | To improve municipal internal controls and systems                            | AG Action plan progress report   | Divide the number of queries resolved by the number of queries raised                            | Delay in resolving AG Audit plan queries             | Output and activity | Non-cumulative      | Quarterly          | No               | To promote accountability and responsibility      | Municipal Manager           |
| % in compliance to AG Audit Action Plan                                                 | Compile the action plan. Submit to audit committee and council. Monitor the performance of the action plan and report progress to management, audit committee and council. | To improve municipal internal controls and systems                            | AG Action plan progress report   | Calculating percentage progress made in addressAG audit queries                                  | Lack of commitment by staff to address audit queries | Output and activity | Non-cumulative      | Quarterly          | No               | To promote accountability and responsibility      | Municipal Manager           |
| Number of quarterly reports on internal audit with recommendations submitted to Council | Compile the action plan. Submit to audit committee and council. Monitor the performance of the action plan and report progress to management, audit committee and council. | To improve municipal internal controls and systems                            | Internal audit Quarterly Reports | Calculating number of reports submitted to Council                                               | Delay in resolving internal audit findings           | Output and activity | Non-cumulative      | Quarterly          | No               | To promote accountability and responsibility      | Municipal Manager           |
| % internal audit findings resolved                                                      | Monitor implementation of internal audit action plan                                                                                                                       | To improve municipal internal controls and systems                            | Internal audit Quarterly Reports | Number of queries resolved on the internal Audit Action Plan divide by number of findings        | Delay in resolving internal audit findings           | Output and activity | Non-cumulative      | Quarterly          | No               | To promote accountability and responsibility      | Municipal Manager           |
| % of Audit and Performance Committee resolutions implemented                            | Monitoring the implementation of APC resolutions                                                                                                                           | To promote good governance                                                    | APC resolutions register         | Number of APC resolutions implemented divide by the total number of resolutions in the register  | Delay and lack of capacity to implement resolutions  | Output and activity | Non-cumulative      | Quarterly          | New indicator    | To promote accountability and responsibility      | Municipal Manager           |
| % MPAC resolutions implemented                                                          | Monitoring the implementation of MPAC resolutions                                                                                                                          | To promote good governance                                                    | MPAC resolutions register        | Number of MPAC resolutions implemented divide by the total number of resolutions in the register | Delay and lack of capacity to implement resolutions  | Output and activity | Non-cumulative      | Quarterly          | No               | To promote accountability and responsibility      | Municipal Manager           |
| Annual review of strategic Risks plan                                                   | Conduct risk assessment. Develop Risk Based Internal Plan. Submit to management and audit committee for inputs. Submit to council for approval                             | To ensure effective management of risks                                       | Risks plan                       | Reviewed Risks plan approved by council                                                          | Delay in reviewing the plan                          | Output and activity | Non-cumulative      | Quarterly          | No               | Effective mitigation of risks in the municipality | Municipal Manager           |

|                                                   |                                                                                                                                                                                                         |                                                                                            |                                    |                                                                                            |                                                                              |                     |                |           |               |                                                                                   |                   |
|---------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|------------------------------------|--------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------|----------------|-----------|---------------|-----------------------------------------------------------------------------------|-------------------|
| Implementation of identified risks mitigations    | Compile reports and submit to management, audit committee and council.                                                                                                                                  | To measure progress regarding risk management in the municipality                          | Risks management Quarterly Reports | Number of risk reports submitted to council                                                | Delay and lack of capacity to implement resolutions                          | Output and activity | Cumulative     | Quarterly | No            | Effective mitigation of risks in the municipality                                 | Municipal Manager |
| Number of fraud and corruption cases investigated | Monitor the response in terms of fraud and corruption cases register                                                                                                                                    | To minimise corrupt activities                                                             | Fraud and corruption Reports       | Count number of fraud and corruption cases attended divide by the number of cases reported | Delay and lack of capacity to investigate reported cases                     | Output and activity | Cumulative     | Quarterly | New indicator | To curb corruption activities                                                     | Municipal Manager |
| Number of public participation meetings held      | Develop public participation program. Circulate the programme to stakeholders. Arrange all logistics for meetings. Compile reports and submit issues raised to the relevant departments or stakeholders | To promote community participation and accountability                                      | SDBIP Quarterly Reports            | Number of public participation meetings held                                               | Poor attendance by community members                                         | Output and activity | Cumulative     | Quarterly | No            | To promote accountability                                                         | Municipal Manager |
| Number of community feedback meetings held        | Holding of ward meetings to monitor the frequency of providing feedback to communities                                                                                                                  | To promote community participation and accountability                                      | SDBIP Quarterly Reports            | Count the number of community feedback meetings held                                       | None adherence to the schedule meetings and poor attendance by the community | Output and activity | Cumulative     | Quarterly | New indicator | To promote accountability                                                         | Municipal Manager |
| % of complainants resolved                        | Monitor the number of complainants attended versus the number of complainants resolved                                                                                                                  | To promote accountability                                                                  | Complainants management register   | Count number of complainants attended divide by the number of complainants resolved        | Delay and lack of capacity to resolve complainants                           | Output and activity | Cumulative     | Quarterly | New indicator | To promote accountability                                                         | Municipal Manager |
| Number of Disaster Risk Management Plans reviewed | Conduct disaster risk assessment. Develop disaster draft risk plan and circulate for inputs. Submit it to council for approval.                                                                         | To ensure effective disaster risk management                                               | SDBIP Quarterly Reports            | Number of disaster risk management plans approved by council                               | None                                                                         | Output              | Cumulative     | Quarterly | No            | Effective mitigation of disaster risks in the municipality                        | Municipal Manager |
| Number of Draft disaster recovery plans developed | Develop specification. APPOINT SERVICE PROVIDER. Circulate the draft plan to stakeholders for inputs. Submit the draft plan to council for approval                                                     | To ensure data back-up recovery system in case of disaster                                 | SDBIP Quarterly Reports            | Number of draft disaster recovery plans submitted to Council                               | None                                                                         | Output              | Non-cumulative | Quarterly | No            | Data recovery in case of disaster striking the municipality                       | Municipal Manager |
| Reviewed Communication strategy                   | Collect information from stakeholders. Consolidate inputs. Present draft strategy to management. Submit it to council for approval                                                                      | To ensure proper communication                                                             | SDBIP Quarterly Reports            | Reviewed communication Strategy                                                            | None                                                                         | Output              | Cumulative     | Quarterly | No            | Effective communication                                                           | Municipal Manager |
| Number of PMS audits conducted                    | Collect PMS report. Audit the report and make recommendations                                                                                                                                           | To ensure that the reported information is reliable and supported by portfolio of evidence | SDBIP Quarterly Reports            | Counting the number of PMS audits conducted                                                | None                                                                         | Output              | Cumulative     | Quarterly | No            | Reliability of the reported information and achievement of the targets as per the | Municipal Manager |
| Number of audit committee meetings held           | Issue notices for Audit Committee meetings. Invite stakeholders, prepare agendas and compile reports                                                                                                    | To organise meetings of the Audit Committee                                                | SDBIP Quarterly Reports            | Counting number of audit committee meetings held                                           | None                                                                         | Output              | Cumulative     | Quarterly | No            | Strengthened good governance                                                      | Municipal Manager |

|                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                         |                                                                      |      |        |            |           |    |                                                              |                    |
|-------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------|----------------------------------------------------------------------|------|--------|------------|-----------|----|--------------------------------------------------------------|--------------------|
| Number of MPAC meetings held                                | Issue notices for MPAC meetings. Invite stakeholders, prepare agendas and compile reports                                                                                                                                                                                                                                                                                                                                      | To ensure that oversight committee meetings are held                              | SDBIP Quarterly Reports | Counting number of MPAC meetings held                                | None | Output | Cumulative | Quarterly | No | Effective council oversight                                  | Municipal Manager  |
| Number of functional ward committees                        | Capacitate wards, receive reports from wards and submit those reports to the Office of the Speaker                                                                                                                                                                                                                                                                                                                             | To ensure functioning wards                                                       | SDBIP Quarterly Reports | Number of functional ward committees                                 | None | Output | Cumulative | Quarterly | No | Effective and efficient community involvement                | Corporate Services |
| Number of monthly ward committees reports submitted         | Develop ward reporting templates. Receive monthly reports, consolidate them and submit to the Office of the Speaker                                                                                                                                                                                                                                                                                                            | To ensure accountability by ward committees                                       | SDBIP Quarterly Reports | Counting number of ward committees received                          | None | Output | Cumulative | Quarterly | No | Good governance and accountability                           | Corporate Services |
| Number of learners supported                                | Issue out advertisement and bursary application forms. Shortlisting and issuing information letters to the successful applicants                                                                                                                                                                                                                                                                                               | To ensure that bursary is provided to the needy and deserving learners            | SDBIP Quarterly Reports | Counting number of learners supported with bursary                   | None | Output | Cumulative | Quarterly | No | Empowering community with required skills                    | Corporate Services |
| Number of council sitting supported                         | Issue notices for council meetings. Invite stakeholders, prepare council agendas, compile minutes                                                                                                                                                                                                                                                                                                                              | To ensure that all council meetings are held in terms of statutory regulations    | SDBIP Quarterly Reports | Counting number of council meetings held                             | None | Output | Cumulative | Quarterly | No | Effective and efficient functioning of council               | Corporate Services |
| Number of Section 79 committees meetings held               | Issue notices for section 79 committees meetings. Invite stakeholders, prepare council agendas, compile minutes                                                                                                                                                                                                                                                                                                                | To ensure that all Section 79 meetings are held in terms of statutory regulations | SDBIP Quarterly Reports | Counting number of meetings held                                     | None | Output | Cumulative | Quarterly | No | Effective and efficient functioning of Section 79 committees | Municipal Manager  |
| Number of traditional leaders receiving allowance           | Submit payment request to finance department after each council sitting. Pay allowances to traditional leaders.                                                                                                                                                                                                                                                                                                                | To ensure that all traditional leaders attend council meetings                    | SDBIP Quarterly Reports | Counting number of traditional paid allowance                        | None | Output | Cumulative | Quarterly | No | Effective community involvement in municipal activities.     | Corporate Services |
| Number of activities conducted on special programs          | Write a memorandum on the event to be held. Write invitations to the targeted group. Arrange all events logistics, stage the events and write reports (elderly, 16 days of activism, HIV/AIDS Gender, women's month, new born baby, Mayoral sports, tournament, youth programme, greening, Disability programme, awards to best performing schools Arts & culture educational awareness programme and town planning campaigns) | To ensure that all programmes are delivered to the targeted people                | SDBIP Quarterly Reports | Counting number of special programmes events held                    | None | Output | Cumulative | Quarterly | No | Provide support to the designated people                     | Community Services |
| Number of Disaster Risk Management awareness campaigns held | Write a memorandum on the event to be held. Write invitations to the targeted stakeholders. Arrange all event logistics, stage the event and write a report.                                                                                                                                                                                                                                                                   | To ensure that disaster risk management campaigns are held                        | SDBIP Quarterly Reports | Counting number of disaster risk management awareness campaigns held | None | Output | Cumulative | Quarterly | No | Appropriate response to disaster risk management             | Municipal Manager  |

|                                                                                            |                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                |                                   |                                                                                              |                                                                                  |                          |                         |                        |                      |                                                                                                              |                                 |
|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|--------------------------|-------------------------|------------------------|----------------------|--------------------------------------------------------------------------------------------------------------|---------------------------------|
| Number of DRM strategic planning session held                                              | Write a memorandum on the event to be held. Write invitations to the targeted stakeholders. Arrange all event logistics, stage the event and write a report.                                                                                                                                                                     | To ensure that disaster risk management strategic planning session is held                                                                     | SDBIP Quarterly Reports           | Counting number of disaster risk management strategic planning session held                  | None                                                                             | Output                   | Cumulative              | Quarterly              | No                   | Appropriate response to disaster risk management                                                             | Municipal Manager               |
| <b>KPA: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT</b>                        |                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                |                                   |                                                                                              |                                                                                  |                          |                         |                        |                      |                                                                                                              |                                 |
| <b>Indicator title</b>                                                                     | <b>Short definition</b>                                                                                                                                                                                                                                                                                                          | <b>Purpose/importance</b>                                                                                                                      | <b>Source/collocation of data</b> | <b>Method of calculation</b>                                                                 | <b>Data limitations</b>                                                          | <b>Type of indicator</b> | <b>Calculation type</b> | <b>Reporting cycle</b> | <b>New indicator</b> | <b>Desired performance</b>                                                                                   | <b>Indicator responsibility</b> |
| IDP/Budget adopted by Council by 31 May                                                    | Complete IDP process plan and submit to Council for approval. Complete IDP analysis phase, organise IDP Rep. forums, conduct strategic planning session. Draft IDP/Budget completed and submitted to Council by 31 March 2021. Conduct public participations. Final IDP/Budget submitted to council for adoption by 31 May 2021. | The indicator seeks to ensure that IDP for 2021/22 financial year is reviewed                                                                  | SDBIP Quarterly Reports           | Calculating the achievements of the indicator through achievements of the quarterly targets. | None                                                                             | Output                   | Non-cumulative          | Quarterly              | No                   | Improved municipal planning in order to improve service delivery                                             | Municipal Manager               |
| Number of in-year reports submitted to Council                                             | Develop a reporting template and sent to departments, receive completed template and consolidate into one report. Submit the report to council for approval                                                                                                                                                                      | The indicator seeks to ensure organisational reports are developed and submitted to council. To measure the performance of the IDP and budget. | SDBIP Quarterly Reports           | Calculating the achievements of the indicator through achievements of the quarterly targets. | Delay in submission of reports by Directorates and reports submitted without POE | Output                   | Cumulative              | Quarterly              | No                   | To improve municipal performance                                                                             | Municipal Manager               |
| Number of signed performance agreements for section 54 and S56 within prescribed timeframe | Develop draft performance agreements for S54 & S56 Managers. Engage the relevant senior managers. Submit the final performance agreements for signing by the Mayor and Municipal Manager. Submit the signed agreements to MEC for Cooperative Governance, Human Settlements and Traditional Affairs.                             | The indicator seeks to ensure that S54 & S56 Managers signed performance agreements in terms of Section 57 of the MSA, Act 32 of 2000          | Signed performance agreements     | Calculating the number of signed performance agreements                                      | Delay in filling S56 Vacant positions                                            | Output                   | Non-cumulative          | Quarterly              | No                   | To improve municipal performance by holding Section 54 & S56 Managers accountable                            | Municipal Manager               |
| Number of formal assessments conducted (S54 & S56)                                         | Set dates for individual S54 & S56 Managers for assessment. Establish panel and conduct assessments. Compile assessments reports and submit to council.                                                                                                                                                                          | The indicator seeks to achieve that formal performance assessment of S54 & S56 Managers are conducted                                          | SDBIP Quarterly Reports           | Calculating the number of formal performance assessments conducted                           | None adherence to the regulations                                                | Output                   | Cumulative              | Quarterly              | No                   | Improved municipal individual performance that will enable them to accelerate the delivery of basic services | Municipal Manager               |
| Number of policies developed/reviewed                                                      | Identify policies to be developed and reviewed. Collect information. Call for inputs from stakeholders. Incorporate inputs and submit to council for approval.                                                                                                                                                                   | To strengthen municipal governance                                                                                                             | SDBIP Quarterly Reports           | Calculate the number of policies developed and reviewed                                      | Delay in review and development                                                  | Output                   | Cumulative              | Quarterly              | No                   | Improved municipal governance through regulatory environment                                                 | Corporate Services              |

|                                                                                                                                    |                                                                                                                                                                                                                                     |                                                                                                                                      |                         |                                                                                                                            |                                                 |                  |            |           |               |                                                                                                                     |                    |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|------------------|------------|-----------|---------------|---------------------------------------------------------------------------------------------------------------------|--------------------|
| Number of by-laws developed/ reviewed and promulgated                                                                              | Identify by-laws to be developed and reviewed. Collect information. Call for inputs from stakeholders. Incorporate inputs and submit to council for approval.                                                                       | To ensure enforcement of municipal regulations                                                                                       | SDBIP Quarterly Reports | Calculate the number of laws developed and reviewed                                                                        | Delay in review and promulgation                | Output           | Cumulative | Quarterly | No            | Improved municipal regulatory compliance                                                                            | Corporate Services |
| Number of employees capacitated in terms of Workplace Skills plan                                                                  | Conduct departmental skills audits. Compile municipal skills needs. Appoint service providers to conduct trainings. Compile training reports                                                                                        | The indicator seeks to ensure that capacity building of employees is done                                                            | SDBIP Quarterly Reports | Calculate the number of employees trained.                                                                                 | None adherence to work skills plan              | Output           | Cumulative | Quarterly | No            | Skilled and capacitated workforce in order to accelerate service delivery                                           | Corporate Services |
| Number of staff complement with disability                                                                                         | Compile employment equity report Check the municipal vacancy rate. Set employment target for people with disability. Identify possible positions to be occupied by people from this group. Advise and appoint.                      | The indicator seeks to ensure that people with disabilities are employed in the municipality                                         | SDBIP Quarterly Reports | Calculate the number of employees with disabilities employed                                                               | Unable to attract skillful people from EE group | Output           | Cumulative | Quarterly | No            | Implementation of the municipal employment equity plan in line with Employment Equity Act, 1998 (Act No.55 of 1998) | Corporate Services |
| Number of people from employment equity target group employed in the three highest levels of the municipality (National indicator) | Compile employment equity report Check the municipal vacancy rate (three highest levels). Set employment target for people from EE group. Identify possible positions to be occupied by people from this group. Advise and appoint. | The indicator seeks to ensure that people from employment equity target are employed in the three highest levels of the municipality | SDBIP Quarterly Reports | Calculate the number of employees from employment equity target employed from the three highest levels of the municipality | Unable to attract skillful people from EE group | Output           | Cumulative | Quarterly | No            | Implementation of the municipal employment equity plan in line with Employment Equity Act, 1998 (Act No.55 of 1998) | Corporate Services |
| Number of municipal personnel with technical and spatial planning skills                                                           | Monitor the filling of technical and spatial planning positions aligned with organogram                                                                                                                                             | Strengthen the capacity of the municipality to deliver on its mandate through appointment skillful and competent personnel           | SDBIP Quarterly Reports | Number of people appointed with the requisite skills                                                                       | Unable to attract skillful people               | Input and output | Cumulative | Quarterly | New Indicator | Accelerated delivery of basic services                                                                              | Corporate Services |
| Number of municipal personnel with financial minimum competency requirements                                                       | Monitor the fill of finance positions with financial minimum competency personnel                                                                                                                                                   | Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations                           | SDBIP Quarterly Reports | Number of people appointed with the requisite skills                                                                       | Unable to attract skillful people               | Input and output | Cumulative | Quarterly | New Indicator | Improved financial management in line with MFMA regulations                                                         | Corporate Services |
| Number of strategic planning session held                                                                                          | Write a memorandum on the event to be held. Write invitations to the targeted stakeholders. Arrange all event logistics, stage the event and write a report.                                                                        | To ensure that IDP strategies are reviewed                                                                                           | SDBIP Quarterly Reports | Number of strategic planning sessions held                                                                                 | None                                            | Output           | Cumulative | Quarterly | No            | Improved municipal planning in order to improve service delivery                                                    | Municipal Manager  |

|                                                                                                                           |                                                                                                                                                                                                            |                                                                                       |                         |                                                                               |      |        |            |           |    |                                     |                    |
|---------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------|-------------------------------------------------------------------------------|------|--------|------------|-----------|----|-------------------------------------|--------------------|
| Number of Annual and oversight reports within stipulated timeframes adopted within stipulated timeframes                  | Present the annual report to council for including. Conduct public participation on annual report, consolidate inputs, compile oversight report and able the report to council.                            | To ensure that oversight report is presented to council within prescribed time        | SDBIP Quarterly Reports | Counting number of oversight reports tabled to council within prescribed time | None | Output | Cumulative | Quarterly | No | Effective council oversight         | Municipal Manager  |
| Amount: actual spent( 1% of the salary budget of municipality) on implementing workplace skills plan (National Indicator) | Set aside 1% of the wage bill to skills development                                                                                                                                                        | To ensure that 1% of the total municipal wage bill is utilized for skills development | SDBIP Quarterly Reports | Counting percentage of the wage bill set aside for skills development         | None | Output | Cumulative | Quarterly | No | Skilled and capacitated workforce   | Municipal Manager  |
| % accuracy on payroll information                                                                                         | Ensure that all leaves, bonuses, wages are captured by the 20th of every month. Authorise and sign payroll list and sent it to finance to release payments.                                                | Maximize efficiency of payroll management                                             | SDBIP Quarterly Reports | Counting percentage compliance to payroll management                          | None | Output | Cumulative | Quarterly | No | Sound financial management          | Corporate Services |
| % compliance to overtime regulation                                                                                       | For planned and emergency activities, check the employees if warrant overtime and authorize if necessary and reject if not. Submit overtime report per department to manage meetings and council sittings. | Ensure compliance to overtime management                                              | SDBIP Quarterly Reports | Counting percentage compliance to overtime regulations                        | None | Output | Cumulative | Quarterly | No | Sound financial management          | Corporate Services |
| Number of labour grievances resulting in law suit against the municipality                                                | Attend to all possible dispute in time, keep records of all possible lawsuits and facilitate amicable and cost effective settlements.                                                                      | Ensure that law suit against the municipality are minimized                           | SDBIP Quarterly Reports | Counting number of grievance resulting to law suit                            | None | Output | Cumulative | Quarterly | No | Legal compliance                    | Corporate Services |
| Number of service providers with signed Service Level Agreement                                                           | Create a contracts register with project cycle. Provide legal opinion of SLAs signed between the municipality and service providers.                                                                       | Ensure that all service providers have signed SLA                                     | SDBIP Quarterly Reports | Counting number of service providers with signed SLA                          | None | Output | Cumulative | Quarterly | No | Legal compliance                    | Corporate Services |
| Number of Local Forum Meetings held                                                                                       | Organise LLF meetings and implement decisions agreed upon                                                                                                                                                  | To ensure that LLF meetings are held                                                  | SDBIP Quarterly Reports | Counting number of LLF meetings held                                          | None | Output | Cumulative | Quarterly | No | Sound labour practice               | Corporate Services |
| Number of compliance reports generated                                                                                    | Conduct OHS inspections and generate quarterly compliance reports                                                                                                                                          | To ensure that quarterly OHS compliance reports are generated                         | SDBIP Quarterly Reports | Counting number of OHS compliance reports generated                           | None | Output | Cumulative | Quarterly | No | Safe and health working environment | Corporate Services |

|                                        |                                                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Approval by the Mayor                  | This SDBIP is a management and implementation plan and not a policy proposal) and is therefore not required to be approved by the Council. The approval of the SDBIP is a competency reserved for the Municipal Manager and the Mayor of the Municipality in terms of Section 53 of the MFMA. The Mayor approves the SDBIP within 28 days of the approval of the IDP and Budget. |
| Monitoring and Implementation of SDBIP | Progress against the objectives set out in the SDBIP will be monitored and reported on a monthly, quarterly, half-yearly and annual basis.                                                                                                                                                                                                                                       |
| Signatures                             | <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%; text-align: center;">ADJUSTED SDBIP Compiled by:</div>                                                                                                                                                                                   |

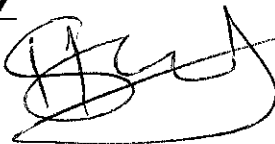
MAGABANE T.G



Date 25/2/2021  
ADJUSTED SDBIP Approved

by: \_\_\_\_\_

Cllr.Thobejane M.H



Date 25/02/2021